

February 13, 2025

DEPARTMENT COMMENDATION

CarolAnn K. Papa Coconut Creek Police Department 4800 West Copans Road Coconut Creek, FL 33063

Dear Mrs. Papa:

It is a great pleasure to present you with the Coconut Creek Police Department's Civilian of the Year Award for 2024.

Since you were hired in 1990, you have dedicated over 34 years to serving this agency and the City of Coconut Creek. You are a true pillar of this department and an embodiment of the Coconut Creek way. Whether it's helping a night shift supervisor with paperwork or going above and beyond to handle travel requests for Administration, you are always there to assist with a smile.

You are well-informed about the comings and goings within the department, yet you are the model of confidentiality and discretion. Your integrity extends beyond your professional responsibilities into our personal lives as well. You are a trusted confidente to many and when others may try to pry, you gracefully smile and say, "you know I can't tell you that."

Your dedication to the Coconut Creek Police Department, its employees, and their families is unwavering. You treat every new hire like family, guiding them with care as they settle in. Your dedication is undeniable and is among the strongest in our department. Despite your busy schedule, you always find time to answer questions and fulfill requests.

These are just a few examples of what you do for the department. Without you, we'd be lost. You are truly the glue that holds everyone together.

For all of this, it is with great pride that I present you with the department's *Civilian of the Year*. On behalf of the Coconut Creek Police Department, I would like to extend to you our thanks for an outstanding year!

Sincerely,

FREDERICK C. HOFER, II

Chief of Police

FCH/dj L1588

