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### CITY OF COCONUT CREEK

CITY OF COCONUT CREEK CITY CLERK DEPARTMENT OFFICE OF THE CITY CLERK 4800 WEST COPANS ROAD COCONUT CREEK, FLORIDA 33063

#### **2019 APPLICATION FOR CITY BOARDS**

The information requested below is for consideration of appointment to a City Board. Please complete and return this form to the City Clerk, along with a brief resume of your education and experience by or before **Thursday**, **April 11**, **2019**.

**PLEASE NOTE:** Florida has a very broad public records law. Documents relating to city business are public records and are available to the public and media upon request. Your information provided within this application may therefore be subject to public disclosure.

La	ist Name:	Hurley	First Name:_	Margaret	M.I.:		
Нс	ome Addres	s: 4030 NW 54 <sup>th</sup> Court, Cocon	ut Creek, FL 33073				
Ph	none #: <u>954 (</u>	328-9963. E-mail: margarethi	urley@bellsouth.net				
PLEASE CHECK THE FOLLOWING BOARD(S) ON WHICH YOU ARE INTERESTED IN SERVING (A brief description of each board can be found by clicking on the following link: City Boards-Committees							
	*CIVIL SE	RVICE BOARD	X COMMUNIT	Y OUTREACH A	DVISORY BOARD (New)		
	EDUCATION	ON ADVISORY BOARD (New)	) <u>ENVIRON</u>	IMENTAL ADVIS	ORY BOARD		
	PARKS &	RECREATION ADVISORY BO	DARD   *PLANNIN	IG & ZONING BC	<u>OARD</u>		
	PUBLIC S	SAFETY ADVISORY BOARD (/	Vew)				
	*AFFORDABLE HOUSING ADVISORY COMMITTEE (AHAC) (Pursuant to Section 420.9076, Fla.Stat., in addition to a representative from the City's Planning & Zoning Board, the AHAC must consist of representatives who are actively engaged in at least six of the categories below. If you are applying to serve on the AHAC, please check-off the category below for which you qualify):						
	<ul> <li>Residential home building industry in connection with affordable housing</li> <li>Banking or mortgage banking industry in connection with affordable housing</li> <li>Home building in connection with affordable housing</li> <li>Advocate for low-income persons in connection with affordable housing</li> </ul>						
	(lis	st is continued on next page)					

	For-profit provider of affordable nousing		
	Not-for-profit provider of affordable housing		
	Real estate professional in connection with affordable housing	3	
	Resident of Coconut Creek		
water a district	Business owner within Coconut Creek		
	Essential services personnel, as defined in the local housing a	assistance pla	n
PLEASE	MARK <u>YES OR NO</u> FOR EACH OF THE FOLLOWING QUES	TIONS:	
	Are you a resident of Coconut Creek?	YesX_	No
	Are you a registered voter (elector) in Broward County?	YesX_	No
	Do you hold a public office?	Yes	NoX
	Are you employed by the City?	Yes	NoX
	Are you a member of a City Board?	Yes	No <u>X</u>
	Have you ever served on a City Board?	Yes	NoX
	Are you away from the City for extended periods of time?	Yes	No <u>X</u>
	Would you serve on a Board other than the one(s) selected?	Yes	NoX
***************************************	Have you graduated from the City's Citizen Academy?	Yes	No <u>X</u>
	URE: Margaret Hurley  sthat a Financial Disclosure Form is required upon appointment to the		4/9/2019
: Denotes	s mar a Financial Disclosure Form is required upon appointment to the	DOMO.	

S:\Data\City Clerk\Common\Forms\City Board Application & Board Description\Application for City Board (FINAL)-2019-AHAC)

# **Margaret Hurley, CPCU**

Auto and Fire Claims Management Professional and Talent Developer
South Florida |954-328-9963| margarethurley@bellsouth.net

#### **SUMMARY OF QUALIFICATIONS**

36 years of service as an Auto and Fire Claims Business Professional exclusively at State Farm with a track record of consistently developing high performing teams to achieve company goals and initiatives by delivering remarkable service to customers. Currently serving as a Church Board member and Community liaison representative for Real Life Church in the city of Coconut Creek.

- Decision Making
- Mentor
- Conflict Resolution
- Business Acumen
- Community Focused
- Leadership

- Multitasking
- Relationship Building
- Time Management

#### **EMPLOYMENT EXPERIENCE**

#### State Farm Insurance

Fire Casualty Team Manager

2013-2016

- Trained and coached a team of 8 claim representatives while overseeing salary administration and performance reviews
- Served as a technical resource in the areas of claims evaluations, settlement procedures, mediations, state laws and statute requirements
- Reviewed files to ensure quality and compliance

#### Fire Property Team Manager

2010-2013

- Trained and coached a team of 8 claim representatives while overseeing salary administration and performance reviews
- Served as a technical resource in the areas of claims estimating, settlement procedures, mediations, state laws and statute requirements
- Reviewed files to ensure quality and compliance
- Ensured goals and team initiatives were met by using company metrics

#### Catastrophe Claims Team Manager

2008-2010

- Trained and coached a team of 36 independent adjusters to evaluate, settle, and negotiate complex structural damage resulting from Hurricanes Wilma, Charlie, and Ivan
- Served as a technical resource in the areas of evaluating complex structural damage, additional living expenses, business interruptions,
- Assisted in negotiating settlements, mediations, state laws and statute requirements

#### Auto Claims Team Manager

2000-2007

- Trained and coached a team of 6 claim representatives while overseeing salary administration and performance reviews
- Served as a technical resource in the areas of evaluating and negotiating settlements, complex bodily injury claims, mediations, state laws and statute requirements

#### **EDUCATION**

### **Bachelors of Arts in Criminal Justice**

University of South Florida, Tampa, FL

## MARGARET HURLEY

4030 NW 54 Court Coconut Creek, Fl 33073 954-328-9963 margarethurley@bellsouth.net

## **REFERENCES**

### Billy Cole

Senior Pastor Real Life Church 4001 NW 63 Street Coconut Creek, FL 333073 954-698-0903 | www.realifeag.tv

Senior Pastor

#### Bertha Sanchez

Former Supervisor 740 W Tropical Way Plantation, FL 33317 954 895-8600