

MS1 Warranty Information

Miami Security & Services LLC covers the MS1 Roadway Delineator with a twelve (12) year limited warranty from the date of purchase. The warranty includes the replacement of defective MS1 Roadway Delineator units, including discoloration of the polyamide resign lens if the discoloration prevents the unit from charging. The warranty applies to the City of Coconut Creek only.

The warranty is exclusive and in lieu of all others warranties, oral or written, expressed or implied. A warranty request must be accompanied by the order number from the transaction through which the warranted product was purchased. The order number serves as your warranty number and must be retained. Miami Security & Service will no offer warranty service without this number.

Defective units must be shipped to Miami Security & Service LLC for inspection and processing. A \$14 processing fee will be charged for each returned roadway delineator. All warranty returns must be affected via the procedures for warranty service described below. Shipping cost and processing fee are subject to change.

All returned MS1 roadway delineators become the property of Miami Security & Service LLC.

To return a defective product, please contact our Customer Service Department for a Return Merchandise Authorization (RMA) number and follow the Return of Products Instructions below. The RMA is valid for 10 days from date of issuance. Returns will not be accepted without an RMA. Any item missing the UPC on the original packaging may not be returned. All returned MS1 roadway delineators must have a RMA number written clearly on the outside of the package along with a letter detailing the problems and a copy of the original proof of purchase.

Miami Security & Service LLC is not liable for any loss, expense, inconvenience, injuries, installation costs or damages that may result from use, damage or defect results from misuse, abuse, neglect, improper shipping or installation disasters such as fire, flood, hurricanes and lightning.

Miami Security & Service LLC will not be responsible for shipping damage/loss of any product. Please ship the MS1 roadway delineator with a copy of your bill of sale or other proof of purchase, your name, address, phone number, description of the problem(s), and the RMA number you have obtained to:

Miami Security & Service LLC

RMA# _____

Product Replacement Request address:

Miami Security & Service LLC

Customer Service Department

5179 NW 74th Ave. Miami 33166 FL US