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CITY OF COCONUT CREEK
CITY CLERK DEPARTMENT

CITY OF COCONUT CREEK

OFFICE OF THE CITY CLERK
4800 WEST COPANS ROAD
COCONUT CREEK, FLORIDA 33063

2019 APPLICATION FOR CITY BOARDS

The information requested below is for consideration of appointment to a City Board. Please complete and return this form to the City Clerk, along with a brief resume of your education and experience by or before **Thursday, April 11, 2019.**

PLEASE NOTE: Florida has a very broad public records law. Documents relating to city business are public records and are available to the public and media upon request. Your information provided within this application may therefore be subject to public disclosure.

Last Name: DiMarzo First Name: Scott M.I.: A

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PLEASE CHECK THE FOLLOWING BOARD(S) ON WHICH YOU ARE INTERESTED IN SERVING (A brief description of each board can be found by clicking on the following link: [City Boards-Committees](#))

- *CIVIL SERVICE BOARD
- COMMUNITY OUTREACH ADVISORY BOARD (New)
- EDUCATION ADVISORY BOARD (New)
- ENVIRONMENTAL ADVISORY BOARD
- PARKS & RECREATION ADVISORY BOARD
- *PLANNING & ZONING BOARD
- PUBLIC SAFETY ADVISORY BOARD (New)
- *AFFORDABLE HOUSING ADVISORY COMMITTEE (AHAC) (Pursuant to Section 420.9076, Fla.Stat., in addition to a representative from the City's Planning & Zoning Board, the AHAC must consist of representatives who are actively engaged in at least six of the categories below. If you are applying to serve on the AHAC, please check-off the category below for which you qualify):

- Residential home building industry in connection with affordable housing
- Banking or mortgage banking industry in connection with affordable housing
- Home building in connection with affordable housing
- Advocate for low-income persons in connection with affordable housing

(list is continued on next page)

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HEALTH CARE OPERATIONS LEADER

Improve organizational performance and service delivery | Improve customer experience

Solution-focused Health Care Operations leader with extensive experience in achieving improved outcomes performance and service delivery, improved quality of care, enhanced patient / customer experience, and strengthened employee engagement and satisfaction.

Expert in collaborative problem-solving, utilizing validated methodologies in performance improvement, root cause analysis, and failure mode effects analysis. Grants management professional experienced in identifying funding opportunities and program sustainability. Leader who consistently meets commitments with integrity
Expertise In:

Performance Improvement | Regulatory Compliance | Grants Management | Customer Experience |

Lean Six Sigma Green Belt | Quality Assurance | Strategic Planning | Budgetary Accountability

PROFESSIONAL EXPERIENCE

BROWARD HEALTH, Fort Lauderdale, Florida

Director, Quality / Clinic Operations

1998 to 2019

Directed quality and performance improvement programs, grants management and compliance, and clinic operations for Community Health Services division.

- Directed all grants management processes related to the Health Care for the Homeless grant, Broward County Primary Care contract, and Florida Department of Health Expansion grant.
- Directed and coordinated all activities related to ongoing survey readiness and compliance with regulatory and accreditation organization requirements, resulting in successful surveys for with Joint Commission, HRSA, Broward County, and Florida Department of Health.
- Directed clinic operations for 5 primary health care centers, with supervision of 50 to 100 employees. Direct reports included 4 to 5 Nurse Managers.
- Established and maintained key alliances and collaboration with numerous community partners in Broward County. Served in key leadership roles with various collaborative partners, such as Broward County Homeless Initiative Partnership, Coalition to End Homelessness, and Primary / Behavioral Health Integration Committee.
- Directed clinic operations for 5 primary health care centers, with supervision of 50 to 100 employees. Direct reports included 4 to 5 Nurse Managers. Exceeded customer service benchmarks at all sites.

Regional Manager, Quality/Case Management

1997 to 1998

Managed the Quality Performance Improvement Programs, Social Services, and Case Management functions for a network of over 25 primary health care centers and physician office practices to ensure excellence in quality, safety, and cost-effective patient care.

- Designed and implemented integration initiatives that resulted in standardization of quality improvement, policies and procedures, and staff competencies for primary care centers and physician practices.

- Designed and implemented programs and activities to ensure ongoing compliance and sustainability with all regulatory and accreditation organization requirements, and to demonstrate excellence in patient care and customer satisfaction.

EDUCATION / PROFESSIONAL DEVELOPMENT

Certified Green Belt in Lean Six Sigma, FLORIDA ATLANTIC UNIVERSITY, Boca Raton, Florida

Master's in Health Care Management (MHM), SAINT THOMAS UNIVERSITY, Miami, Florida

Bachelor of Arts (BA), Biology, BOSTON UNIVERSITY, Boston, Massachusetts

CIVIC / CHARITABLE INVOLVEMENT

BROWARD COUNTY GOVERNMENT

Homeless Continuum of Care Board (2015 - 2016 and 2018 - 2019)

Process Outcomes Needs Gaps Committee (2018-2019)

HIP Annual Point-In-Time Planning Committee (2017)

COALITION TO END HOMELESSNESS

President, Board of Directors (2010–2018)

Various Board Positions / Appointments (2003-2010)

LOCAL RELIGIOUS ORGANIZATION

Volunteer Childhood Religious Educator (2014 - Present)

Finance Council (2017 - Present)

UNITED WAY BROWARD

Chair, Health and Wellness Asset Allocations Panel (2002 to 2006)

Various Volunteer Functions (1998-2002)

Additional prior Civic / Charitable organization involvement: House of Hope, Inc., Broward Regional Health Planning Council, Broward Healthy Start, Broward Partnership for the Homeless, Inc., American Lung Society, and Broward College.