

IQ Subscription Service License & Use Agreement

I. Subscription Service License and Use Agreement.

This Subscription Service License & Use Agreement (the “Agreement”) is made by and between, TriTech Software Systems (hereinafter referred to as “TriTech”) and the client named on the signature page attached hereto (“Client”) as of the date that the quote accompanying this Agreement is executed by an authorized representative of both TriTech and the Client. TriTech and Client may also be referred to herein individually as “Party”, or collectively as the “Parties”.

II. Services; Software.

A. Under the terms of this Agreement, TriTech will be responsible for providing the following services (“Services”):

- (i) Hosting TriTech’s software (“Software”) for its IQ online programs and corresponding module(s) as indicated on the quote or Sales Order attached hereto as Addendum 2;
- (ii) Providing the Client with technical support for the Software as set forth in Schedule A (“Technical Support”), database hosting and other related services as further defined in the Addendum 2;
- (iii) Providing the Client with remote access to search Client’s data and, if purchased, report on Client’s data through the Software and the applicable database(s) for Authorized Users (as defined in Section III (B) hereof) for 24 hours per day, 7 days per week, except as otherwise provided in Schedule A hereto with respect to scheduled maintenance; and further provided, that TriTech shall not be responsible for connectivity issues due to an event of Force Majeure, as defined in paragraph B below;
- (iv) Providing the Client with certain user manuals and/or on-line Software education or other information on the TriTech website to assist Client with its use of the Software (“Documentation”);
- (v) Enabling Client to update the applicable databases and obtain the agreed upon data processing output;
- (vi) Providing any other Software related services stated in Addendum 2 (together, the “Subscription Services”). Schedule A and any Documentation may be updated by TriTech from time to time in its sole discretion upon written notice to Client;
- (vii) Providing the Client with initial training as stated in Addendum 2; and
- (viii) Populating the Software and the associated database(s) with Client Information (as defined in Section VII (B) hereof) and otherwise assist Client with the setup of the Software (together, the “Implementation Services”).
- (ix) If applicable, TriTech and Client shall mutually agree in writing on a schedule for transfer of data from Client’s existing system to the applicable IQ application.

- B. Force Majeure. TriTech shall not be responsible for delays in performance, including connectivity issues, due to disruption of internet services, war, acts of terrorism, strike, fire, riot or insurrection, natural disaster, delay of carriers, governmental order or regulation, unavailability of facilities, equipment or software from suppliers, the actions or omissions of Client or its officers, directors, employees, agents, contractors or elected officials and/or other similar occurrences beyond TriTech's reasonable control.
- C. This Agreement allows Client to use the Software located on TriTech's servers, to which Client will be granted limited remote access. Client shall not receive a physical copy of the Software in any form, but will have the ability to use the Software on TriTech's servers, and to access the Software remotely as directed by TriTech.

III. License; Access.

- A. Provided that Client has paid the applicable Fees (as defined in Section IV (A) hereof), TriTech grants to Client a limited non-exclusive, non-transferable license to use the Subscription Services, including the Software located on TriTech's servers, through Client's computer(s) for Client's internal operational use only for the Term set forth in Section V unless otherwise agreed to by TriTech in writing, and TriTech shall perform the applicable Implementation Services for the Client. The Subscription Services may only be accessed by an Authorized User. Client is expressly prohibited from sublicensing, selling, renting, leasing, providing service bureau or timeshare services, distributing or otherwise making the Subscription Services or the Software available to third parties other than any third-party Authorized Users.
- B. For purposes of this Agreement, an "Authorized User" is an individual (i) who is an employee of Client, a contractor or other representative of Client and (ii) who has been properly issued a valid password that subsequently has not been deactivated.
- C. Access to the Subscription Services by Authorized Users is enabled only by passwords to Authorized Users. Client is solely responsible for the management and control of those passwords and Authorized Users shall not be permitted to disclose or transfer a password to any third party. Client shall assign a "Client Administrator" to provide such password management and control. Upon request by Client, additional Authorized Users' passwords shall be activated by TriTech.
- D. Client acknowledges (i) that the protection of passwords issued to Authorized Users is an integral part of TriTech's security and data protection process and procedures and, (ii) that TriTech will rely on Client utilizing and maintaining proper password control obligations and procedures. In the event that Client has reasonable cause to believe that a password is being improperly used by an Authorized User or used by an unauthorized person, Client shall promptly notify TriTech. TriTech reserves the right to deactivate a compromised password immediately upon notice from Client without further notice to Client or the affected Authorized User. TriTech shall have the right, at its sole cost and expense, to utilize an independent certified accounting firm, to verify the number of passwords that have been issued for use by Authorized Users of the Client and use of these passwords within Client's organization in compliance with the terms of this Agreement.
- E. The number of Authorized Users having the ability to access the Subscription Services at any single moment in time shall be specified In Addendum 2.

IV. Fees; Payment; Taxes.

- A. As consideration for use of the Subscription Services and the Implementation Services during the initial contract term, Client shall pay those fees and charges set forth in Addendum 2 (together, "Fees"). Failure to pay may result in suspension or termination of your account until payment is made. Fees shall remain in effect during the Initial Term. Thereafter, fees are subject to change upon each successive renewal which shall be mutually agreed and set forth in the Renewal Notice.
- B. As consideration for use of the Subscription Services during renewal contract terms, Client shall pay those fees and charges set forth in the Renewal Notice (together, "Fees").
- C. TriTech shall notify Client prior to the end of the initial subscription term of the subscription fees for the first renewal term. Unless otherwise agreed in writing, subscription fees shall be due on or before the commencement of each annual subscription term. Subscription fees for the first renewal term following the Initial Term as defined below, and all renewals thereafter shall be subject to increase on an annual basis at a rate of 5%. An increase in the Subscription Services during any annual term will result in an increase in the Subscription fees.
- D. All amounts due and payable to TriTech hereunder shall, if not paid when due, bear a late charge equal to one and one-half percent (1-1/2 %) per month, or the highest rate permitted by law, whichever is less, from fifteen (15) days after their due date until paid.

Remittance Address for Payments Only:

TriTech Software Systems
P.O. Box 203223
Dallas, TX 75320-3223

- E. Payments may be made by check, wire transfer, or Automated Clearing House ("ACH"). TriTech will provide banking information if Client requests to pay by wire transfer or ACH.
- F. Any amounts payable pursuant to this Agreement are to be net to TriTech and shall not include taxes or other governmental charges or surcharges, if any. In addition to the fees and charges due TriTech under this Agreement, Client shall remain liable for and shall pay all local, state, and federal sales, use, excise, personal property, or other similar taxes or duties, and all other taxes, which may now or hereafter be imposed upon this Agreement or possession or use of the Software, excluding taxes based on TriTech's income.

V. Term and Termination; Suspension of Services.

- A. This Agreement shall commence upon execution hereof and shall continue in full force and effect for a period of three (3) years ("Initial Term") from the date of activation unless the Agreement is otherwise terminated as set forth herein. Subscription fees will be paid on an annual basis. The "date of activation" will be defined as the date of the completion of Admin Training, at which time the Client will be able to access the system and authorize users.
- B. At the conclusion of the Initial Term, this Agreement shall automatically renew for successive one (1) year terms (each a "Renewal Term"), unless one Party notifies the other Party in writing of its decision not to renew at least thirty (30) days prior to the end

of the Initial Term or any Renewal Term. (The Initial Term and any Renewal Term collectively are referred to herein as the "Term").

- C. Either Party may terminate this Agreement (i) immediately if the other party becomes the subject of a voluntary petition in bankruptcy or any voluntary proceeding relating to insolvency, receivership, liquidation or composition for the benefit of creditors, or (ii) immediately if the other party becomes the subject of an involuntary petition in bankruptcy or any voluntary proceeding relating to insolvency, receivership, liquidation or composition for the benefit of creditors, and such petition or proceeding is not dismissed within sixty (60) days of filing.
- D. Client may terminate this Agreement if TriTech breaches any term or condition of this Agreement and fails to cure such breach within thirty (30) days after receipt of written notice of the same.
- E. In addition to the circumstances as described in Subsection V(F) below, TriTech may terminate the Agreement at any time upon thirty (30) days prior written notice to the Client. In the event of termination by TriTech pursuant to this Subsection V(E), Client shall be entitled to a refund of a prorated portion of the annual subscription fees already paid for the then-current Term.
- F. If Client's scheduled Subscription Services payment or any other amount due and owing by Client to TriTech is delinquent, TriTech may, in its sole discretion, immediately terminate or suspend all or any portion of the Services forty-five (45) days after the date payment is due.
- G. Upon the effective date of expiration or termination of this Agreement: (i) TriTech will immediately cease providing Client with any Services it is providing and any other applicable component of the Services; (ii) all issued passwords shall be deactivated; and (iii) Client shall immediately pay in full to TriTech any and all monies that are owed by the Client to TriTech under this Agreement for the Services furnished up to the effective date of the Agreement's termination or expiration.
- H. Upon TriTech's reasonable belief that tortious or criminal or otherwise improper activity may be associated with Client's utilization of the Services, TriTech may, without incurring any liability, temporarily suspend or discontinue the Services pending investigation and resolution of the issue or issues involved.
- I. If all or any components of the Services have been terminated as a result of a breach by Client, or suspended as provided herein, and Client requests that all or any component of the Services be restored, TriTech has the sole and absolute discretion whether or not to restore such Services; and further, any such restoration shall be conditioned upon TriTech's receipt of all Fees due and owing hereunder.
- J. In the event of expiration or termination of this Agreement for any reason, each Party shall promptly return to the other Party or destroy all copies of the other Party's Confidential Information (including notes and other derivative material) that it has received pursuant to Section VII hereof. Within thirty (30) days of termination or expiration of the Agreement, TriTech shall remove and destroy Client's data. TriTech will not return the data to the Client as the Client still retains the source data.
- K. Sections IV, V, VII, VIII, IX, X, XI, XII, XIII and XIV shall survive any termination of this Agreement, as well as any other obligations of the Parties that contemplate performance by a Party following the termination of this Agreement.

VI. Client Responsibilities.

- A. In conjunction with its obligation to participate in the Implementation Services, Client will assign personnel with the required skills and authority to perform the applicable tasks effectively and, further, will make best efforts to meet its obligation to supply information and otherwise assist as necessary to effect the commencement of the Subscription Services via the Implementation Services. Management of Client's responsibilities in conjunction with the Subscription Services after implementation shall be assigned to a Client Administrator who has attended training offered by TriTech to Client. The Client Administrator that the Client appoints may be replaced at any time at the sole discretion of the Client upon Client's written notice to TriTech so long as the newly appointed Client Administrator has attended TriTech's training. Client will be charged additional fees for any such training for Client's employees beyond the initial training for the Software that is a part of the Implementation Services.
- B. Client is responsible for providing hardware, operating system and browser software that meets TriTech's technical specifications, as well as providing and maintaining a fast, stable, high speed connection and remote connectivity.
- C. Client is solely responsible for the integrity of all data and information that is provided to TriTech under this Agreement (i.e., the Client Information), including completeness, accuracy, validity, authorization for use and integrity over time, regardless of form and format, and whether or not such data is used in conjunction with the Subscription Services. Further, it is solely Client's responsibility to assure that the initial and one-time importing of the Client Information into Client's database by TriTech has been properly performed, acknowledging that thereafter the completion of the initial setup of all Code Files not already populated by TriTech and the input and modification of Client's database shall be performed solely by Client. The Client Information that is to be included in Client's database shall be provided by Client in a digital form that complies with the requirements of the Client Information format as stated in TriTech's policy for inputting Client Information in any Documentation TriTech provides to Client. In addition, Client is solely responsible for the accuracy of any and all reports, displays and/or uses of Client Information, whether or not TriTech assisted Client with the development or construction of such reports and displays and other uses of the Client Information.
- D. Client shall not attempt to decode, disassemble, copy, transmit, transfer or otherwise reverse engineer the Services, including, without limitation, the Software.
- E. Client is responsible for maintaining an active e-mail account for correspondence with TriTech.
- F. Client is responsible for maintaining the required certifications for access to Client's state CJIS systems(s), NCIC and/or other local state, federal and/or applicable systems.
- G. Client is responsible for proper firewall maintenance allowing for data to move from their on-premise data contributing system to the applicable IQ application.

VII. Confidentiality, Privacy and Business Associate Provisions.

- A. In association with the execution of this Agreement and TriTech's participation in the use and support of the Software, Client has obtained, will have access to, or will obtain confidential information regarding intellectual property of TriTech, the Software and its contents, sales and marketing plans and other similar information (hereinafter referred

to as "Confidential Information"). Client acknowledges that the Software itself represents and embodies certain trade secrets and confidential information of TriTech. Client hereby agrees that, for itself and its shareholders, officers, directors, employees, and agents, Client shall not disclose any of TriTech's trade secrets or confidential information without TriTech's prior written consent for any such disclosure, to the extent permitted by Chapter 119, Fla.Stat.

- B. In association with the execution of this Agreement and the participation of TriTech in the support of the Software, TriTech has obtained or will obtain confidential information of Client regarding the business of Client, Client Information for its utilization in connection with providing the Services to Client, the records of patients served by Client, accounts payable and accounts receivable of Client, trade secrets, customer lists, and other similar information. TriTech shall not disclose any of Client's confidential information without Client's prior written consent for any such disclosure. "Client Information" means confidential information about Client's business or its customers that (i) Client and/or its customers deliver to TriTech for use in its implementation of the Services, which Client subsequently updates and otherwise modifies, and (ii) TriTech hosts on services for access by and transmission to the Authorized Users via the Internet. TriTech shall not use any Client Information except as expressly set forth in this Agreement.
- C. In addition to TriTech's obligations regarding nondisclosure of Client Information set forth above, in the event that TriTech is a "Business Associate," and Client is a "Covered Entity" pursuant to 45 C.F.R. § 160.103, TriTech shall perform its obligations under this Agreement with respect to Protected Health Information ("PHI") as provided in Addendum 1 attached to this Agreement.
- D. Notwithstanding any provisions of this Agreement to the contrary, Client may terminate this Agreement if Client determines that TriTech has violated a material term of this Agreement with respect to its functions as a Business Associate in accordance with Addendum 1.
- E. Confidential Information other than PHI as defined in Addendum 1, shall not include any information that is (i) already known to the receiving Party at the time of the disclosure; (ii) publicly known at the time of the disclosure or becomes publicly known through no wrongful act or failure of the receiving Party; (iii) subsequently disclosed to receiving Party on a non-confidential basis by a third party not having a confidential relationship with the other Party hereto that rightfully acquired such information; (iv) communicated to a third party by receiving Party with the express written consent of the other Party hereto; or (v) legally compelled to be disclosed pursuant to a subpoena, summons, order or other judicial or governmental process, provided the receiving Party provides prompt notice of any such subpoena, order, etc. to the other Party so that such Party will have the opportunity to obtain a protective order.
- F. Each Party agrees to restrict access to the Confidential Information of the other Party to those employees or agents who require access in order to perform the Subscription Services, Implementation Services or Additional Services, acknowledging that certain Confidential Information of each Party may be disclosed to Authorized Users as a necessary function of the Subscription Services; and, except as otherwise provided, neither Party shall make Confidential Information available to any other person or entity without the prior written consent of the other Party to the extent permitted by Chapter 119, Fla.Stat.
- H. Notwithstanding the foregoing, Client understands and agrees that TriTech may transfer Confidential Information of Client to a third party hosting entity for the purposes of providing the communications infrastructure, hosting services and/or related support and other operations necessary to deliver all or certain portions of the Services; provided that TriTech, in turn, binds such third party to confidentiality and non-disclosure terms that are at least as protective of TriTech's and Client's interests as the

terms stated herein. Client acknowledges that TriTech shall have no responsibility or liability for unauthorized access to or dissemination of Client Information by Authorized Users or other third parties, whether as a result of breach of data security, misappropriation or misuse of passwords or any other cause.

I. Privacy. In addition to any confidentiality obligations set forth herein, any personally identifiable information (e.g. name, address, age, and social security number) collected or obtained by Trittech in the course of performing Services (the "Privacy Restricted Data") will be collected, stored, maintained, assessed, used and disclosed in accordance with any applicable federal, state and local privacy laws that govern the collection, storage, maintenance, access, use or disclosure of such Privacy Restricted Date (the "Privacy Laws"). Trittech shall, at all times, perform Services so as not to cause it to be in violation of the Privacy Laws. Trittech shall be fully responsible for any collection, access, use and disclosure of Privacy Restricted Data that is based on its actions or inactions that are in violation of any Privacy Laws. Trittech shall notify the Client as soon as reasonably practicable of any breaches of security that may result or may have resulted in the unauthorized collection, access, use or disclosure of Privacy Restricted Data that is, or may be, in violation of any Privacy Laws. Trittech shall make all reasonable efforts to assist the Client in relation to the investigation and remedy of any such breach of security and any resulting claim, allegation, action, suit, proceeding or litigation with respect to Trittech's unauthorized collection, access, use or disclosure of Privacy Restricted Data that is in violation of any Privacy Laws. Subject to Section IX below, Trittech shall be responsible for the cost of its violation of any Privacy Laws with respect to the Privacy Restricted Data, including, without limitation, remedial activity and/or penalties, including providing appropriate notice to the Florida Department of Legal Affairs regarding any breach of security affecting five hundred (500) or more individuals in accordance with Section 501.171, Fla. Stat.

VIII. Ownership.

- A. TriTech owns all rights and title in and to the Services, including, without limitation, the Software, and any Developments, as that term is defined below. Further, Client agrees that the Subscription Services' screens and any output of the Services, excepting the Client Information, are the property of TriTech and subject to United States and other patent, copyright, trademark, trade secret and other applicable laws and treaties and Client agrees that it shall not remove, alter or obstruct any ownership or use legends that TriTech places on any such screens or output of the Services. Nothing contained in this Agreement shall be construed as granting Client any rights in or to the Subscription Services (including, without limitation, the Software and output of the Subscription Services), the deliverables from the Implementation or Additional Services or related Confidential Information, other than the right to use the Services and any applicable Confidential Information of TriTech during the Term, in accordance with this Agreement.

Client agrees that TriTech has and retains all rights to use any data and information relating to the Software and Services that it receives from Client including, without limitation, any information that constitutes, or results in, an improvement or other modification to the Software or the Services, but excluding the Client Information and PHI, or CJIS data.

As between the parties, TriTech agrees that all Client Information provided to TriTech under this Agreement for TriTech's use in connection with the Subscription Services is the property of Client; provided, however, TriTech shall have the right to retain Client Information in accordance with its obligations under the terms of this Agreement in the event that the return or the destruction of any Client Information is infeasible.

The term "Developments" shall mean all programs, upgrades, updates or other enhancements or modifications to the Software, if any, and all Documentation or other materials developed and/or delivered by TriTech in the course of providing technical

support or otherwise, under this Agreement.

- B. Client will not have the ability to copy the Client Information entered onto the Software. Rather, TriTech shall retain the physical copy of the Software, title, right and interest in and to the Software, including upgrades, updates, and/or other enhancements or modifications to the Software in any medium, including but not limited to all copyrights, patents, trade secrets, trademarks, and other proprietary rights.

IX. Disclaimer; Limitation of Liability.

- A. THE SERVICES, SOFTWARE AND ANY DOCUMENTATION ARE MADE AVAILABLE FOR CLIENT'S USE "AS IS" AND EXCEPT AS OTHERWISE SPECIFICALLY STATED HEREIN, WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

- B. TRITECH DOES NOT WARRANT THAT THE SOFTWARE WILL OPERATE UNINTERRUPTED OR ERROR-FREE. CLIENT AGREES TO INDEMNIFY TRITECH AGAINST ANY SUCH LIABILITY TO CLIENT, REGARDING THE CLIENT'S USE OF THE SERVICES, THE SOFTWARE AND ANY DOCUMENTATION OR OTHERWISE. IN NO EVENT SHALL TRITECH BE LIABLE TO CLIENT OR ANY THIRD PARTY, WHETHER IN CONTRACT, TORT, OR OTHERWISE FOR INCIDENTAL, SPECIAL, INDIRECT, GENERAL, OR CONSEQUENTIAL DAMAGE OR LOSS OF ANY NATURE, INCLUDING BUT NOT LIMITED TO LOSS OF BUSINESS PROFITS, INCOME, LOSS OR USE OF DATA, WHICH MAY ARISE IN CONNECTION WITH THIS AGREEMENT OR THE USE OF OR INABILITY TO USE THE SERVICES, SOFTWARE AND ANY DOCUMENTATION EVEN IF TRITECH HAD BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THIS CLAUSE SHALL SURVIVE FAILURE OF AN EXCLUSIVE REMEDY.
- C. TRITECH DISCLAIMS ALL LIABILITY FOR THE ACCURACY AND/OR COMPLETENESS OF DATA, INCLUDING BUT NOT LIMITED TO DATA SUPPLIED WITH THE SOFTWARE OR AS ADDED OR MODIFIED BY CLIENT OR ANY THIRD PARTY, OR DATA AS PROCESSED ON CLIENT'S OR TRITECH'S COMPUTER NETWORK. CLIENT BEARS THE ENTIRE RESPONSIBILITY FOR ITS COMPUTER NETWORK, INCLUDING CLIENT'S USE OF THE SOFTWARE, THE PERFORMANCE OF THE SERVICES AND THE SOFTWARE AND THE BEHAVIOR OF THE DATA ON EITHER CLIENT'S OR TRITECH'S COMPUTER NETWORK.
- D. TRITECH REPRESENTS AND WARRANTS TO CLIENT THAT, TO TRITECH'S CURRENT AND ACTUAL KNOWLEDGE, THE SOFTWARE, WHEN USED IN ACCORDANCE WITH THIS AGREEMENT, DOES NOT VIOLATE ANY EXISTING U.S. COPYRIGHTS, PATENTS, TRADEMARKS, OR OTHER INTELLECTUAL PROPERTY RIGHTS OF ANY THIRD PARTY AS OF THE DATE OF THIS AGREEMENT. TRITECH SHALL INDEMNIFY AND HOLD CLIENT HARMLESS FROM AND AGAINST ANY AND ALL ACTIONS, SUITS, PROCEEDINGS, CLAIMS, DEMANDS, LOSSES, LIABILITIES, COSTS AND EXPENSES, INCLUDING REASONABLE ATTORNEYS FEES, INCURRED BY CLIENT ARISING OUT OF ANY BREACH OF THIS WARRANTY ON THE PART OF TRITECH.
- E. IN NO EVENT SHALL TRITECH'S TOTAL CUMULATIVE LIABILITY HEREUNDER, FROM ALL CAUSES OF ACTION OF ANY KIND, WHETHER ARISING UNDER CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, BREACH OF WARRANTY OR OTHERWISE, EXCEED THE TOTAL AMOUNT PAID BY CLIENT AS FEES FOR THE TWELVE (12) MONTH PERIOD IMMEDIATELY PRIOR TO THE OCCURRENCE OF THE EVENT THAT GAVE RISE TO SUCH CLAIM.

X. Indemnification.

Client shall indemnify and hold harmless TriTech from, against, and in respect of the full amount of any and all liabilities, damages, and claims including without limitation, attorneys' fees, arising from, in connection with, or incident to the Client's use or misuse of the Software, except as may otherwise be agreed to in writing by the parties, and except as to any material breach of this Agreement by TriTech. Nothing herein is intended to serve as a waiver of sovereign immunity by the City to which sovereign immunity may be applicable or any rights or limits existing under Section 768.28, Fla. Stat.

XI. Assignment.

Client shall not transfer or assign any of its rights or obligations under this Agreement to any other person or entity without the express written permission of TriTech, which permission shall not be unreasonably withheld. Any assignment without such express written

IQ Subscription Service License & Use Agreement Page 8 of 19

XII. Written Notices.

Written notices required or permitted to be given under this Agreement shall be made to the parties at the following addresses and shall be presumed to have been received by the other party (i) (three) 3 days after mailing by the party when notices are sent by First Class Mail, postage prepaid; (ii) upon transmission (if sent via facsimile with a confirmed transmission report); or (iii) upon receipt (if sent by hand delivery or courier service).

A. Written Notices to Client:

Written notices to Client may be provided at the address listed for Client on the signature page of this Agreement.

B. Written Notices to TriTech:

TriTech Software Systems
9477 Waples Street, Ste. 100
San Diego, CA 92121
Attention: Contracts

XIII. Governing Law.

Except to the extent that this Agreement is governed by the laws of the United States, this Agreement shall be governed, interpreted and enforced in accordance with the laws of the State of Florida, without regard to its conflict of law provisions.

XIV. Integration.

This Agreement contains the entire understanding between the parties and supersedes any proposal or prior agreement regarding the subject matter herein.

This Agreement is made for the benefit of the parties, and is not intended to benefit any third party or be enforceable by any third party. The rights of the parties to terminate, rescind, or agree to any amendment, waiver, variation or settlement under or relating to this Agreement are not subject to the consent of any third party.

If any term, clause, sentence, paragraph, article, subsection, section, provision, condition or covenant of this Agreement is held to be invalid or unenforceable, for any reason, it shall not affect, impair, invalidate or nullify the remainder of this Agreement, but the effect thereof shall be confined to the term, clause, sentence, paragraph, article, subsection, section, provision, condition or covenant of this Agreement so adjudged to be invalid or unenforceable.

IN WITNESS WHEREOF, the parties have executed this Agreement on the date first written above.

CITY OF COCONUT CREEK

TRITECH SOFTWARE SYSTEMS

Accepted By (Signature)

Accepted By (Signature)

Mary C. Blasi

Printed Name

Blake Clark

Printed Name

City Manager

Title

Chief Financial Officer

Title

Date

Date

Coconut Creek Police Department

Address Line 1 – Company/Agency Name

4800 W. Copans Road

Address Line 2 – Street Address

Coconut Creek, FL 33063

Address Line 3 – City, State, Zip

Attest:

Leslie Wallace May, City Clerk

Approved as to form and sufficiency:

Terrill C. Pyburn, City Attorney

Schedule A

TECHNICAL SUPPORT

This Schedule describes the terms and conditions relating to technical support that TriTech will provide to Client during the Term of the Agreement.

Product Updates:

From time to time TriTech may develop permanent fixes or solutions to known problems or bugs in the Software and incorporate them in a formal "Update" to the Software. If Client is receiving technical support from TriTech on the general release date for an Update, TriTech will provide the Client with the Update and related Documentation.

Technical Support Services:

Telephone Assistance. Client will be given the telephone number for TriTech's support line and will be entitled to contact the support line during normal operating hours, (between 7:30am and 7:30pm Central Time) on regular business days, excluding TriTech holidays, to consult with TriTech technical support staff concerning problem resolution, bug reporting, documentation clarification, and general technical guidance. Assistance may include remote connectivity, modem, or electronic bulletin board.

Critical Priority Telephone Assistance after Normal Customer Service Hours. After Normal TriTech Customer Service Hours, emergency support for IQ applications will be answered by our emergency paging service. When connected to the service, the Client shall provide his or her name, organization name, call-back number where the Customer Service Representative may reach the calling party, and a brief description of the problem (including, if applicable, the information that causes the issue to be a **Critical Priority Problem**).

Website Support. Online support is available 24 hours per day, offering Client the ability to resolve its own problems with access to TriTech's most current information. Client will need to enter its designated user name and password to gain access to the technical support areas on TriTech's website. TriTech's technical support areas allow Client to: (i) search an up-to-date knowledge base of technical support information, technical tips, and featured functions; and (ii) access answers to frequently asked questions (FAQ).

Software Problem Reporting. Client may submit requests to TriTech identifying potential problems in the Software. Requests should be in writing and directed to TriTech by e-mail, FAX, or through TriTech's Support website. TriTech retains the right to determine in its sole discretion the final disposition of all requests, and will inform Client of the disposition of each request. If TriTech decides in its sole judgment to act upon a request, it will do so by providing a bug fix as described above.

Scheduled Maintenance. IQ applications may be unavailable periodically for system maintenance. Regular system maintenance includes installation of the IQ Updates, operating system updates/patches and updates to other third party applications as needed. Clients are notified of maintenance periods via an email message.

TriTech Service Commitment

Provided that Client remains current on payment of its Subscription fees and provides equipment and remote connectivity that meet TriTech's recommended specifications, TriTech shall:

- Maintain the Subscription Services hosting infrastructure which includes OS updates, third party software updates, and hardware upgrades.
- Provide product version updates within thirty (30) days of general availability for Cloud operations.
- Perform daily backups of application files.
- Perform multiple daily database backups.

Exclusions from Technical Support Services:

TriTech shall have no support obligations with respect to any third party hardware or software product ("Nonqualified Product"). If TriTech provides support services for a problem caused by a Nonqualified Product, or if TriTech's service efforts are increased as a result of a Nonqualified Product, TriTech will charge time and materials for extra service at its current published rates for custom software services. If, in TriTech's opinion, performance of technical support is made more difficult or impaired because of a Nonqualified Product, TriTech shall so notify Client, and Client will immediately remove the Nonqualified Product at its own risk and expense during any efforts to render technical support under this Agreement. Client shall be solely responsible for the compatibility and functioning of Nonqualified Products with the Software.

Client Responsibilities:

In connection with TriTech's provision of technical support as described herein, Client acknowledges that Client has the responsibility to do each of the following:

- 1) Provide hardware, operating system and browser software that meets TriTech's technical specifications, as well as a fast, stable, high speed connection and remote connectivity.
- 2) Maintain the designated computer system and associated peripheral equipment in good working order in accordance with the manufacturers' specifications, and ensure that any problems reported to TriTech are not due to hardware malfunction;
- 3) Maintain the designated computer system at the latest code revision level deemed necessary by TriTech for proper operation of the Software;
- 4) Supply TriTech with access to and use of all information and facilities determined to be necessary by TriTech to render the technical support described herein;
- 5) Perform any test or procedures recommended by TriTech for the purpose of identifying and/or resolving any problems;
- 6) At all times follow routine operator procedures as specified in the Documentation or any policies of TriTech posted on the TriTech website;
- 7) Other than TriTech's confidentiality obligations with respect to Client Information as set forth in Section VII of this Agreement, Client shall remain solely responsible at all times for the safeguarding of Client's proprietary, confidential, and classified information; and

- 8) Ensure that the designated computer system is isolated from any process links or anything else that could cause harm before requesting or receiving remote support assistance.

Security

- 1) TriTech maintains a Security program for security managing access to Client data – particularly HIPAA and CJIS information. This includes 1) a Pre-employment background check, 2) security training required by Federal CJIS regulations, and 3) criminal background checks/fingerprints required by Federal or State regulations. TriTech will work with the Client to provide required documentation (such as the CJIS Security Addendum Certification form and VPN documents).
- 2) If required by the Client, TriTech will provide paper fingerprint cards for such Security Approved personnel with the fingerprinting performed in the state of the TriTech staff's job assignment. If the Client requires fingerprints submitted in a form other than paper prints (such as Live Scan) or that such fingerprints be performed at the Client's site, the Client will reimburse TriTech for the cost of TriTech Security Approved Personnel traveling to the Client's site or for a vendor (such as Live Scan) to travel to the applicable TriTech Offices. This provision will apply during the duration of this Agreement.

Priorities and Support Response Matrix

The following priority matrix relates to software errors covered by this Agreement. Causes secondary to non-covered causes - such as hardware, network, and third party products - are not included in this priority matrix and are outside the scope of this Technical Support Schedule A.

This matrix defines the support issues, response times and resolutions for the Client's licensed IQ software application.

Note: Normal Customer Service Hours are 7:30am to 7:30pm (Central Time) on weekdays excluding holidays. Support after Normal Customer Service Hours is offered weekends, nights and holidays for Critical Priority issues only. Critical Priority (Priority 1) issues should always be reported via telephone at 800-987-0911.

Software Errors for other than Critical Priority may be reported via the web portal: TriTech.com; or email: CH_ClientServicesTriage@tritech.com. For IQ CrimeView Dashboard, IQ FireView Dashboard, IQ CrimeMapping.com; IQ NEARme: omega-support@tritech.com.

Priority	Priority Definition	Response Times
<p>Priority 1 – Critical Priority</p>	<p>IQ Search and IQ Analytics. 24X7 Support for live operations on the production system. This is defined as the following:</p> <ul style="list-style-type: none"> • The applicable IQ server is down and all workstations will not launch or function; the Client is experiencing complete interruption of ability to do perform queries. • The applicable IQ system is inoperable due to data loss or corruption caused by TriTech Software <p>This means that one or more TriTech server components are down or inaccessible, disabling all usability of Client's IQ workstations</p> <p>These Software Errors are defined in <i>Special Note #1</i>, below.</p>	<p>Normal Customer Service Hours: Telephone calls to 800.987.0911 will be answered immediately and managed by the first available representative but not longer than 5 minutes.</p> <p>After Normal Customer Service Hours: Thirty (30) minute callback after client telephone contact to 800.987.0911.</p> <p>Priority 1 issues must be called in via 800.987.0911 to receive this level of response.</p> <p>There are no Priority 1 issues for: IQ CrimeView Dashboard IQ FireView Dashboard IQ CrimeMapping.com IQ NEARme</p>
<p>Priority 2 – Urgent Priority</p>	<p>Normal Customer Service Hours Support: A serious software error with no workaround and not meeting the criteria of a Critical Priority, but which severely impacts the ability of Users from performing a common function. Such errors will be consistent and reproducible.</p> <p>Generally, this means that a significant number of the system IQ workstations are negatively impacted by this error (e.g. does not apply to a minimal set of IQ workstations). These Software Errors are defined in <i>Special Note #2</i>, below.</p>	<p>Normal Customer Service Hours: Telephone calls to 800.987.0911 will be answered and managed by the first available representative but not longer than 5 minutes.</p> <p>Priority 2 issues for IQ Search, IQ Analytics, IQ CrimeView Dashboard, IQ FireView Dashboard, IQ CrimeMapping.com, and IQ NEARme are not managed after Normal Customer Service Hours.</p> <p>Customer Service Number 800.228.1059 for: IQ CrimeView Dashboard IQ FireView Dashboard IQ CrimeMapping.com IQ NEARme</p>

Priority	Priority Definition	Response Times
Priority 3 - High Priority	<p>Normal Customer Service Hours Support: A Software Error not meeting the criteria of a Critical or Urgent Priority, which has a workaround available, but which does negatively impact the User from performing common IQ system functions. Such errors will be consistent and reproducible.</p> <ul style="list-style-type: none"> • The IQ system is unable to transfer data from external system to IQ • The IQ system update causing system functions to be inoperative with no workaround <p>A significant number of IQ workstations are negatively impacted by this error (e.g., does not apply to a minimal set of workstations).</p>	<p>Normal Customer Service Hours: Telephone calls to 800.987.0911 will be answered and managed by the first available representative.</p> <p>Priority 3 issues for IQ Search, IQ Analytics, IQ CrimeView Dashboard, IQ FireView Dashboard, IQ CrimeMapping.com, and IQ NEARme are not managed after Normal Customer Service Hours.</p> <p>Customer Service Number 800.228.1059 for: IQ CrimeView Dashboard IQ FireView Dashboard IQ CrimeMapping.com IQ NEARme</p>
Priority 4 – Medium Priority	<p>Normal Customer Service Hours Support: A Software Error related to a user function which does not negatively impact the User from the use of the system. This includes system administrator functions or restriction of User workflow but does not significantly impact their job function.</p>	<p>Normal Customer Service Hours: Telephone calls to 800.987.0911 will be answered and managed by the first available representative.</p> <p>Priority 4 issues for IQ Search, IQ Analytics, IQ CrimeView Dashboard, IQ FireView Dashboard, IQ CrimeMapping.com, and IQ NEARme are not managed after Normal Customer Service Hours.</p> <p>Customer Service Number 800.228.1059 for: IQ CrimeView Dashboard IQ FireView Dashboard IQ CrimeMapping.com IQ NEARme</p>
Priority 5 – Low Priority	<p>Normal Customer Service Hours Support: Cosmetic or Documentation errors, including Client technical questions or usability questions would be a part of this level.</p>	<p>Normal Customer Service Hours: Telephone calls to 800.987.0911 will be answered and managed by the first available representative.</p> <p>Priority 5 issues for IQ Search, IQ Analytics, IQ CrimeView Dashboard, IQ FireView Dashboard, IQ CrimeMapping.com, and IQ NEARme not managed after Normal Customer Service Hours.</p> <p>Customer Service Number 800.228.1059 for: IQ CrimeView Dashboard IQ FireView Dashboard IQ CrimeMapping.com IQ NEARme</p>

Priority	Resolution Process	Resolution Time
Priority 1 – Critical Priority	TriTech will provide a procedural or configuration workaround or a code correction that allows the Client to resume live operations on the production system.	TriTech will work (including after hours) to provide the Client with a solution that allows the Client to resume live operations on the production system. TriTech will use commercially reasonable efforts to resolve the issue as soon as possible.
Priority 2 – Urgent Priority	TriTech will provide a procedural or configuration workaround or a code correction that allows the Client to resume normal operations on the production system.	TriTech will work to provide the Client with a solution that allows the Client to resume normal operations on the production system. TriTech will use commercially reasonable efforts to resolve the issue as soon as possible.
Priority 3 - High Priority	TriTech will provide a procedural or configuration workaround that allows the Client to resolve the problem.	TriTech will work to provide the Client with a resolution which may include a workaround or code correction within a timeframe that takes into consideration impact of the issue on the Client, TriTech’s User base, and the date of submission. Priority 3 issues have priority scheduling in a subsequent release.
Priority 4 – Medium Priority	If TriTech determines that a reported Medium Priority error requires a code correction, such issues will be addressed in a subsequent release when applicable.	TriTech will work to provide the Client with a resolution which may include a workaround or code correction in a future release of the software. Priority 4 issues have no guaranteed resolution time.
Priority 5 – Low Priority	Low Priority issues are logged by TriTech and addressed at the company’s discretion according to TriTech’s roadmap planning process.	There is no guaranteed resolution time for Low Priority issues.

Special Note #1: Priority 1 – IQ and Analytics Critical Priority issues meeting the previously noted criteria are defined as follows:

- a. The IQ server is down and all workstations will not launch or function; the Client is experiencing complete interruption of ability to do performqueries.
- b. The IQ system is inoperable due to data loss or corruption caused by TriTech Software

There are no Priority 1 issues for IQ CrimeView Dashboard, IQ FireView Dashboard, IQ CrimeMapping.com, or IQ NEARme.

Special Note #2: Priority 2 Urgent Priority issues meeting the previously noted criteria are defined as follows:

- a. The IQ System has a serious Software Error that severely impacts the ability of Users to perform critical work functions. Such errors will be consistent and reproducible.
- b. The IQ system is unable to generate and render reports

ADDENDUM 1

BUSINESS ASSOCIATE ASSURANCE

In the event that TriTech Software Systems (referred to herein as "TriTech") is deemed to be a "Business Associate" of Customer, and Customer is a "Covered Entity," as those terms are defined in 45 C.F.R. § 160.103, TriTech, effective on or after April 14, 2003, or such other implementation date established by law, will carry out its obligations under this Agreement in material compliance with the regulations published at 65 Federal Register 82462 (December 28, 2000) (the "Privacy Regulations") pursuant to Public Law 104-191 of August 21, 1996, known as the Health Insurance Portability and Accountability Act of 1996, Subtitle F – Administrative Simplification, Sections 261, et seq., as amended ("HIPAA"), to protect the privacy of any personally identifiable, protected health information ("PHI") that is collected, processed or learned in connection with TriTech supplied services. In conformity therewith, Contractor agrees that it will use its reasonable best efforts to:

- Not use or further disclose PHI except: (i) as permitted under separate TriTech Support Agreement; (ii) as required for the proper management and administration of TriTech in its capacity as a HIPAA Business Associate of Customer, in the event TriTech is deemed to be a Business Associate of Customer for these specified purposes; or (iii) as required by law;
- Use appropriate reasonable safeguards to prevent use or disclosure of PHI except as permitted by the TriTech Service Agreement;
- Report to Customer any use or disclosure of PHI not provided for by the TriTech Service Agreement of which TriTech becomes aware;
- Ensure that any agents or subcontractors to whom TriTech provides PHI, or who have access to PHI, agree to the same restrictions and conditions that apply to TriTech with respect to such PHI;
- Make PHI available to the individual who has a right of access as required under HIPAA in the event TriTech maintains any PHI in a designated record set as defined by 45 C.F.R. § 164.501;
- Make available for amendment and incorporate any amendments to PHI when notified to do so by Customer in the event that TriTech maintains any PHI in a designated record set as defined by 45 C.F.R. § 164.501;
- Make available to Customer the information required to provide an accounting of the disclosures of PHI, if any, made by TriTech on Customer's behalf, provided such disclosures are of the type for which an accounting must be made under the Privacy Regulations;
- Make its internal practices, books and records relating to the use and disclosure of Customer's PHI available to the Secretary of the Department of Health and Human Services for purposes of determining Customer's compliance with HIPAA and the Privacy Regulations;
- At the termination of the TriTech Service Agreement, return or destroy all PHI received from, or created or received by TriTech on behalf of Customer. In the event the return or destruction of such PHI is infeasible, TriTech' obligations as defined in this Business Associate Assurance shall continue in force and effect so long as TriTech possesses any PHI, notwithstanding the termination of the Agreement for any reason. Notwithstanding any provisions of the TriTech Service Agreement to the contrary, Customer may terminate the Agreement if Customer determines that TriTech has violated a material term of the Agreement with respect to its functions as a Business Associate.
- Implement administrative, physical, and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of the Electronic

Protected Health Information ("e-PHI") that it creates, receives, maintains, or transmits on behalf of Covered Entity, as required by the Security Rule at 45 C.F.R. §164.308, *et seq.*

- Implement reasonable and appropriate policies and procedures to comply with the standards, required implementation specifications, or other requirements of the Security Rule that apply to Business Associates.
- Promptly report to Covered Entity any Security Incident of which it becomes aware.
- Comply with applicable breach notification provisions and notify Customer of a breach of unsecured PHI in accordance with Subpart D of 45 C.F.R. Part 164, as applicable.

Permitted and Required Uses and Disclosures by TriTech

Except as otherwise limited by the Agreement, TriTech may use or disclose PHI as necessary to perform any and all functions, activities, or services for, or on behalf of Customer if such use or disclosure of PHI would not violate applicable laws and regulations relating to the privacy and security of PHI. Except as otherwise limited in the Agreement, TriTech may use PHI for the proper management and administration of TriTech or to carry out the legal responsibilities of TriTech. TriTech may disclose PHI for those purposes required or otherwise permitted under applicable law or regulations. Except as otherwise limited by the Agreement, Business Associate may use PHI to provide Data Aggregation services to Covered Entity as permitted by 42 CFR § 164.504(e)(2)(i)(B) if TriTech has been otherwise engaged by Customer to perform these services.

ADDENDUM 2
TRITECH QUOTE/SALES ORDER
(Attached)

ADDENDUM 2

Proposal/Sales Quotation

Quotation QUO-40016-3K0XA3	Quotation Date: 4/24/2017
----------------------------	---------------------------

General & Client Information	
<p>Agency Name: Coconut Creek Police Department</p> <p>System Description: Coconut Creek PD - CV Dashboard</p> <p>Client Contact: Sgt. Scott Slavin</p> <p>Contact Phone: (954) 798-1155</p> <p>Contact Email: sslavin@coconutcreek.net</p> <p>Expiration Date:</p> <p>Presented By: Jim Harrity</p>	<p>Bill To: 4800 W Copans Rd Coconut Creek FL USA 33063</p> <hr/> <p>Ship To: 4800 W Copans Rd Coconut Creek FL USA 33063</p>

Project Products & Services

TriTech Implementation Service Fee(s)

IQ Implementation Service Fee(s)	Unit Price	Qty	Total Price
IQ CrimeView Dashboard & CrimeMapping.com: Professional Services Please see details in SOW document	\$25,200.00	1	\$25,200.00

Inform IQ Implementation Service Fee(s) Subtotal: **\$25,200.00**

TriTech Implementation Service Fee(s) Total: **\$25,200.00**

Recurring Fee(s) (Year 1)

Product Name	Unit Price	Qty	Total Price
CrimeMapping.com T2 (50K to 100K)	\$1,200.00	1	\$1,200.00
IQ CrimeView Dashboard T5 (50K to 100K) Subscription	\$7,325.00	1	\$7,325.00

Recurring Fee(s) (Year 1): **\$8,525.00**

Project Total: \$33,725.00

Estimated Sales Tax: (State: at %)	Taxable sales: \$0.00	Subtotal: \$33,725.00
		Sales Tax Amount: \$0.00

Quote Total: \$33,725.00

Recurring Fee(s) (Year 2 and 3)

Product Name	Unit Price	Qty	Total Price
CrimeMapping.com T2 (50K to 100K)	\$1,200.00	1	\$1,200.00
IQ CrimeView Dashboard T5 (50K to 100K) Subscription	\$7,325.00	1	\$7,325.00

Recurring Fee(s) (Year 2 and 3): \$8,525.00

Terms and Conditions

Payment terms are as follows

50% of all, Services and Year 1 Recurring Subscription Fees are due at time of order -and- 50% of all Services and Year 1 Recurring Subscription Fees, are due upon installation or completion of services (whichever comes later).

Software License Terms: - Not applicable to Subscription Services in this Quotation.

~~Acceptance for the TriTech Software licenses included in the Quotation will be governed by the standard terms set forth in TriTech's IQ Subscription License & Use Agreement.~~

~~The annual Software Support Services for the TriTech Software licenses are provided for a period of twelve months from the Go Live date (the 'Software Support Term'). The Software Support Term may be renewed annually for an additional fee.~~

Subscription Service Use and License Terms:

The software included in this Proposal/Sales Quotation is provided on a subscription basis. All software and services quoted herein are governed by the terms of TriTech's Subscription Services License & Use Agreement, a copy of which is attached to this quote, provided that a fully executed version of this agreement is not already in place between your agency and TriTech.

The initial subscription term is 36 months unless otherwise stated in this quotation or the Subscription Services License & Use Agreement. Customer will pay annually, and will have price protection for the initial 36 months, excluding any new functionality (module and/or user) that is added to the annual subscription services.

Sales Tax:

Any estimated sales and/or use tax has been calculated as of the date of quotation and is provided as a convenience for budgetary purposes. TriTech reserves the right to adjust and collect sales and/or use tax at the actual date of invoicing, at the then current rates. Your organization must provide TriTech with a copy of a current tax exemption certificate issued by your state's taxing authority for the given jurisdiction, when your order is placed, if you are exempt from sales tax.

General Terms:

The items in this quotation are based upon meetings and communications with the Client and unless attached to a contract form the entirety of the deliverables from TriTech.

The scope of Deliverables for this order will be limited to the Software, Services, and Support that is explicitly listed herein for the listed quantities.

This order provides Software licenses as well as required deployment services only for the environments that are explicitly listed herein (Production, Test, Training, Disaster Recovery, etc.). These software licenses do not apply to any other existing environments, or environments that may be implemented in the future.

Changes in the scope of certain components of the System may impact the cost and timelines for other areas of the Project.

All services will be performed during normal business hours, unless otherwise stated in this quotation for specific service deliverables.

Deployment and implementation of TriTech Software and Services are based upon Client's provision and compliance with TriTech's Scope of Work Document.

TriTech reserves the right to adjust this Quotation as a result of changes including but not limited to project scope, deliverables (TriTech Software, or third party software or hardware, including changes in the hardware manufacturer's specifications), services, interface requirements, and Client requested enhancements.

Quotation Issued by: Jim Harrity Email: jim.harrity@tritech.com Phone: (610) 975-9405	<u>Send Purchase Orders To:</u> TriTech Software Systems 9477 Waples Street, Suite 100 San Diego, CA 92121 Or Email: salesadmin@tritech.com Or Fax: (858) 799-7015
	<u>Remit Payments To:</u> TriTech Software Systems PO Box # 203223 Dallas, TX 75320-3223

Accepted for Client

By signing below, you are indicating that you are authorized to obligate funds for your organization. To activate your order, check the appropriate box below and, either, (i) attach a copy of this quotation to your purchase order when it is remitted to TriTech, or, (ii) if no additional authorizing paperwork is required for your organization to accept and pay an invoice, sign below and fax this quotation to 1-858-799-7015 or email to salesadmin@tritech.com to indicate your acceptance.

Purchase Order required and attached, reference PO# _____ on invoice.

No Purchase Order required to invoice.

Please check one of the following:

I agree to pay any applicable sales tax.

I am tax exempt. Please contact me if TriTech does not have my current exempt information on file.

Client Agency/Entity Name

Client Authorized Representative

Title

Signature Client Authorized Representative

Date



Addendum 2

Coconut Creek Police Department

CrimeView Dashboard & CrimeMapping.com

April 25, 2017

To: Sgt. Scott Slavin
Coconut Creek Police Department
4800 W Copans Road | Coconut Creek, FL 33313

From: Jim Harrity
Phone: (610) 975-9405
Email: James.Harrity@TriTech.com

NON-DISCLOSURE

This estimate has been prepared by the sales division of TriTech and is a confidential document that contains ideas, concepts, methods and other proprietary information. Readers are to treat the information contained herein as confidential and may not copy or reproduce any of these materials for distribution outside of their organization without the written permission of TriTech. The estimate will remain valid for 3 months from the date on the estimate for TriTech Software and Services only.

Table of Contents

Executive Summary.....	3
CrimeView Dashboard	4
CrimeMapping.com	6
Scope of Work.....	7
Project Requirements	9
Software Specifications.....	9
Incident Data Specifications.....	9
GIS Data Specifications	11
Hardware Requirements.....	12
Training	13
Roles and Responsibilities.....	14
Data Schema Addendum	16

CrimeView Dashboard for the Coconut Creek Police Department

Establishing a CrimeView Enterprise Capability for Executives & Command Staff

Executive Summary

Goal:

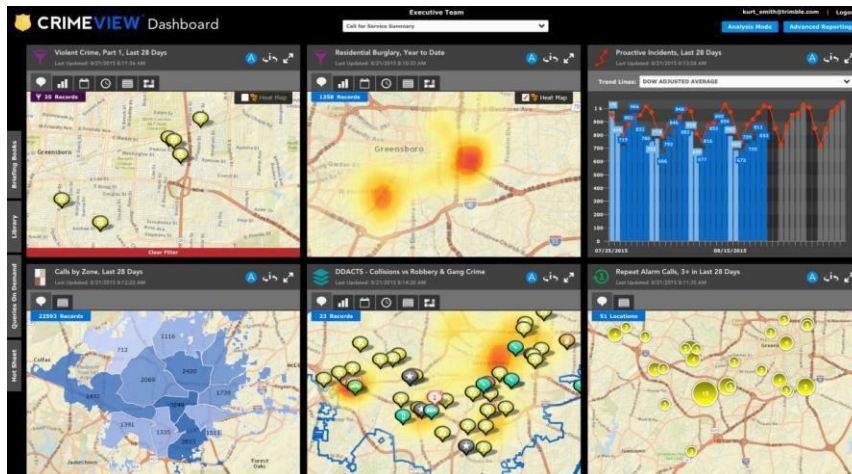
The goal of this project is to deploy TriTech's CrimeView Dashboard solution for the Coconut Creek Police Department. The application will be hosted by Broward County Sheriff's Office (BSO). Coconut Creek PD will have its own Administrator/Designer logins, unlimited end-user logins and its own Briefing books with pages and widgets. Coconut Creek Police Department, will be able to view, map and analyze their own data, as well as incidents from Hollywood Police Department and Broward County Sheriff's Office. TriTech will be using the query values and symbology configured in the Broward Dashboard.

Project Assumptions:

- BSO and Coconut Creek PD will coordinate with each other in order to enable the establishment of an ODBC connection from the CrimeView import server on the BSO network to the Coconut Creek PD RMS database.
- BSO and Coconut Creek PD will coordinate with each other in order to enable users within the Coconut Creek PD network to access the existing CrimeView Dashboard site inside the BSO network.
- Coconut Creek's data will be incorporated into the BSO CrimeView Dashboard as separate Query Layers. CCPD and BSO data can be queried side-by-side but not in a singular query. Data from both agencies can be displayed together on the map but not in a singular chart or table.
- Coconut Creek's GIS data will be incorporated into the BSO CrimeView Dashboard as separate Geographic Query Layers. Any geography (GIS data) provided solely by Coconut Creek cannot be used in a singular query with BSO or other another participating agency's geography and vice versa. Separate queries/analysis from both agencies can be displayed together on the map but not in a singular chart or table.
- BSO will administer the application and manage users and roles. CCPD will not be able to approve users or assign roles, but it will be able to create and organize its own content.
- An MOU will be established between BSO and CCPD outlining the terms of the data sharing and Dashboard access agreement.
- Additional MOU's with other participating agencies will be established by BSO and CCPD. Hollywood Police Department's data will be incorporated into the existing BSO query layers, thus CCPD users with permission to view those BSO query layers will be able to view Hollywood data. Coconut Creek's data will be in separate Query Layers and can be restricted from Hollywood PD users' view if desired.

Product Descriptions

CrimeView Dashboard offers a set of tools that allows Coconut Creek PD to effectively engage problems by utilizing the tremendous amounts of data that are already collected, available, and waiting to be utilized. CrimeView Dashboard is comprehensive enough for users to make intelligent decisions. It is also simple enough to be usable and scalable as your needs and personnel assignments change over time. The end result is enhanced situational awareness regarding crime patterns and offenders.



CrimeView Dashboard

CrimeView Dashboard brings your data to life. Your data becomes much easier to access and can be used to provide decision support, performance management, and electronic briefing capabilities. All members of your department at the strategic, operational, and tactical levels can use the Dashboard. Mid-level managers can use the Dashboard to define operational missions, identify crime patterns and trends, allocate resources, and evaluate results. Front-line staff can use the Dashboard to drill down through levels of data to develop actionable information on criminals and crimes. CrimeView Dashboard provides unprecedented mission planning tools for command staff, patrol supervisors, analysts and field personnel to define, assign and communicate the department's patrol strategies.

- Create "Missions" that indicate priority areas and actions to be taken.
- Allows capture of mission comments as ongoing communications tool for sharing information at all levels of the department about tactical actions.
- "Mission Packages" can be easily published to field personnel for view on their mobile devices (Smart Phones, tablets, or MDC/laptops). Missions are managed in

the “Mission Playbook”. The Mission Playbook provides a central facility for the coordination of directed patrols across the organization.

- Mission plans ensure that scarce resources are allocated to the right place at the right time focused on “Doing” the right activities!

The resulting combination of measures, maps and missions - always current and interactive - enables operational performance support at a level unparalleled in the law enforcement profession. It's a technology that works like the law enforcement mission.

CrimeView Dashboard Included Features

- Handles a broad array of data sets including: calls for service, crime reports, field interviews, warrants, citations, arrests, tips, SARs, pawn shop data and persons-of-interest such as parolees, probationers, gang members and sex offenders.
- ‘Briefing Books’ that can be based on role, organizational unit, geography, crime priority or specific intervention.
- Specific ‘Briefing Book’ templates available for Executive, Roll Call, Directed Patrol, DDACTS, Border Crime Suppression, Special Event Planning, COMPSTAT.
- Includes cluster analysis for crime type, MO, area, etc.; day-of-week and time-of-day analysis; and crime correlation.
- Can use ArcGIS Online, agency-provided, or Bing basemaps
- Data views are regularly updated.
- Integrates with CrimeView Desktop, CrimeMapping.com and CrimeView NEARme Mobile solution.
- Comprehensive ability to inform and optimize patrol-based strategies
- The agency has complete flexibility to customize the content and layout of the dashboard ‘Briefing Books’ and pages.
- Customize the templates for your data and specific requirements to hit the ground running quickly.
- Supports suspect identification and other spatial/temporal optimization activities for patrol officers.
- Leverage existing GIS investments
- Real-time policing becomes a reality with crime analysis and mapping products that are updated in near real-time without human intervention.
- Supports establishment of agency-wide mission critical crime mapping & analysis platform.

Crime Mapping.com helps law enforcement agencies throughout North America provide the public with valuable information about recent crime activity within their neighborhood. With the support of local law enforcement, citizens are informed and educated about crime, and can make smarter decisions because of it.

Capabilities

CrimeMapping.com strengthens community oriented policing efforts and increases an agency's transparency by promoting trust.

- Analyze crime activity within a radius of any address location including place of residence, business address or child's school of attendance.
- Generate interactive reports
- View up to the last 180 days of activity.
- Search by law enforcement agency.
- Filter by crime type as well as date reported in order to focus on specific patterns.
- Connect to other local public safety resources through unique agencyLinks.
- Receive free Crime Alerts via e-mail.
- Compare crime activity from neighboring communities.
- Link to Sex Offender Registry



Scope of Work

1. Project Planning/Management

- 1.1. System architecture
 - 1.1.1. Identify hardware components and configuration
 - 1.1.1.1. Import Server
 - 1.1.1.2. Database Server
 - 1.1.1.3. Application/Web Server
 - 1.1.1.4. Client Workstations
- 1.2. GIS map layers and design preferences
 - 1.2.1.1. Desired GIS layers, such as streets, police beats, parks, schools, etc., will be provided by the departments as one conflated layer per theme for the entire study area, rather than separate layers for individual jurisdictions.
- 1.3. CAD/RMS/other source data
 - 1.3.1. Review import process and automation
 - 1.3.2. Identify fields to be imported (BSO fields already established)
 - 1.3.3. Review database schema and tabular relationships
- 1.4. Dashboard Design
 - 1.4.1. Review design options for baseline deployment
- 1.5. Determine remote connection method
- 1.6. Review roles and responsibilities

2. CrimeView Dashboard Application Configuration

- 2.1. The Dashboard will include approximately a rolling thirty-six (36) months of historical data for each dataset
- 2.2. TriTech will configure each dataset to display up to twenty (20) fields
- 2.3. TriTech will configure conflated geographic query layers
- 2.4. TriTech will configure conflated operational layers
- 2.5. TriTech will reconfigure the BSO CrimeView Dashboard to include CCPD's query layers/datasets and the associated query pick lists.
- 2.6. TriTech will use ESRI map caches currently in BSO's Dashboard.
- 2.7. Configure CrimeView Dashboard design
 - 2.7.1. Briefing Books
 - 2.7.1.1. TriTech will configure two (2) Briefing Books which will include CAD-Calls for Service and RMS-Incident data
 - 2.7.1.1.1. One (1) Executive Briefing Book with up to twenty-five (25) Widgets
 - 2.7.1.1.2. One (1) Roll Call Briefing Book with up to thirty-five (35) Widgets; the client will be responsible for building identical Roll Call Briefing Books for the other area(s) of accountability following the Administrator/Designer training
 - 2.7.2. Pages
 - 2.7.2.1. Crime trends
 - 2.7.2.2. Recent activity

2.7.3. Widgets

2.7.3.1. Filter/Pin Map/Heat Map

2.7.3.2. Density Map

2.7.3.3. Trend Chart

2.7.4. Hot Sheet; TriTech will configure up to five (5) Alerts

2.7.5. The Dashboard content listed above will be configured according to the *Dashboard Briefing Books* document. Client should review those documents and identify any changes during the sales process. An additional cost may be incurred with changes.

3. CrimeView Dashboard Deployment (Remote)

3.1. TriTech will deploy the CrimeView Dashboard application

3.2. TriTech will import up to three (3) years of historical data for each dataset.

3.3. Dashboard Widgets will refresh four (4) times per day

4. CrimeView Dashboard Application Training

4.1. TriTech will provide up to six (6) hours of Administrator/Designer training for up to six (6) trainees (web-based training)

4.2. TriTech will provide up to two (2) sessions of up to four (4) hours of "Train the Trainer" training on functionality features for up to twenty (20) trainees per session (Web based training) as part of the deployment services.

5. Final Application Review

5.1. Following End User training, there will be a thirty (30) day review period. The review period serves as a final quality assurance/control to ensure the project has been completed and the deliverables conform to the scope. Areas to review:

5.1.1. Saved queries are working properly and the correct pick list values are included

5.1.2. Data shown in the report grid and identify box matches sourced data

5.1.3. Geographic query layers and selection fields are correct

5.1.4. Operational layers are working properly and are labeled with the correct field

5.1.5. Geocode process is configured properly

5.1.6. Dashboard queries return anticipated results (records)

5.1.7. Dashboard is functioning properly

5.2. The application content is configurable around your data; the application interface is not customizable

5.3. TriTech will send the client a project completion sign-off form; the client will sign/date the form and e-mail/fax back to TriTech within 30 days and the project will be marked as complete. If no response is received, the client is communicating the approval of project completion.

6. CrimeMapping.com:

- 6.1. CrimeMapping.com Project Planning
 - 6.1.1. Identify data source for incident data
 - 6.1.2. Identify data fields from incident reports to be displayed in CrimeMapping.com
- 6.2. CrimeMapping Development and Deployment
 - 6.2.1. Create CrimeMapping (CM) Layer Output
 - 6.2.2. Set up TriTech Extractor - ServerPreparation
 - 6.2.3. Set up TriTech Extractor - Client Installation
 - 6.2.4. Set up TriTech Extractor – Automation (WebService)
 - 6.2.5. Verify CrimeMapping.com data returns anticipated results (records) in Staging area
 - 6.2.6. Launch CrimeMapping.com live to the public

Project Requirements

Software Specifications

The following software will be required for the CV Dashboard deployment:

TriTech Software	Esri Software	Other
TriTech Import Wizard	ArcGIS (ArcView), v10.x	
TriTech Extractor		

Incident Data Specifications

CrimeView Dashboard automates the import of source data via an application called the Import Wizard. Each CrimeView Dashboard dataset (layer) is imported up to four (4) times daily via Import Wizard profiles (licensed individually). The profile license contains configuration information for extracting data from a source database (via a SQL statement), geocoding, data processing, & subsequently outputs/appends the result into a GIS feature class format. It is important to consider that source data originating from a relational database will be transposed into a de-normalized (flat file) format. As a result, there will be one “dot” on the map per record in the CrimeView Dashboard dataset. The maximum number of records returned in a Dashboard widget or query is 5,000 records. The application will be configured to support the following datasets:

Coconut Creek /BSO Datasets:

- Coconut Creek Data Profiles:
 - Incidents (Coconut Creek)
 - Accidents (Coconut Creek)
 - Arrests (Coconut Creek)
 - Citations (Coconut Creek)
 - Field Interviews (Coconut Creek)

Additional Data Profiles CCPD will be able to access

- Incidents (Regional Broward-BSO and Hollywood)
- Accidents (Regional Broward)
- Arrests (Regional Broward)
- Citations (Regional Broward)
- Field Interviews (Regional Broward)
- Calls for Service (Historic – BSO, Hollywood, CoconutCreek)
- Calls for Service – Premier One (New) – BSO is working on securing funds
- Prison Release
- Warrants
- Probation
- Sex Offenders
- Pawn Data

*Other datasets are available at additional cost.

Project Exclusions

- TriTech Software Systems provides software applications that it develops. These applications are sold as is and are considered to be “Commercial Off The Shelf” (COTS) software packages. The functionality of these products will be based on TriTech’s current design and functionality of these COTS products, unless otherwise indicated in the Purchase Agreement, or if applicable, TriTech’s responses to the RFP.
- Work, software, services, hardware, Systems, Subsystems, product/software modifications, or any other deliverables not explicitly stated in the IQ Subscription Service License & Use Agreement will not be included in the Project.
- Any modification to TriTech standard products or customizations to such products that are not explicitly stated in the Purchase Agreement are excluded from the scope of this Project.
- Changes in scope will only be executed through a mutually agreed upon Change Management Process, as described in the scope of work described above..
- TriTech is not responsible for the deficiencies in the Client’s internal or contracted network to support remote workstations.
- TriTech is not responsible for the deficiencies in a Client’s internal or contracted network to support CrimeView Dashboard, FireView Dashboard or NEARme due to bandwidth or limitations in wireless coverage.
- Unless otherwise stated, this project does not include reconfiguring the data import process for a separate or replacement CAD, RMS, or other source database/system after the initial configuration is initiated.
- This project does not include creation or modification of GIS data by TriTech staff.

GIS Data Specifications

Boundary and Landmark Features

The client shall provide files of relevant boundaries and landmarks within the area of interest. Typical features include:

- Boundaries and jurisdictions such as beats and reporting districts
- Landmark information such as schools, parks, and other locations of interest

Geocoding Reference Data

The client is responsible for providing accurate reference data that will be used to generate a geocoding service. Reference data may include the following geography: street centerline file, address points or a parcel layer.

Background Layers

The CrimeView Dashboard supports the use of one or more background layers (or map caches). These background layers are used to display a base map as a backdrop to the geoprocessing results.

ESRI's ArcGIS Online maps are the default map caches for the application's background layers.

Application Specifications

Interactive Functionality

Reporting capabilities include dynamic mapping, sorting, grouping, and charting.

Symbology

All applications include standard TriTech symbology for each data source.

Operational Layers

An operational layer represents a set of geographic features, typically boundaries or landmarks that can be displayed on top of the base geography.

Saved Queries

Saved queries are a set of pre-defined data queries organized in folders. Data queries are based on data available from the RMS or CAD system and vary in design from one application to another.

Geographic Queries

Geographic queries filter your data query by location, a known boundary, point of interest, address or intersection. This will limit your search results to those records occurring within the selected boundary, or within the specified radius of the point of interest, address or intersection.

Windows Specifications

A local administrator account is required for TriTech use on all servers involved in the project. This account must be the same across all servers and must use the same, non-expiring password.

Remote Access Requirement

Establishing remote connection to the server(s)

- Data collection, installation and technical support will be performed through remote connection
- TriTech can provide a Bomgar CJIS-compliant remote connection method, or the Client may provide an alternative method such as VPN.

Hardware Requirements**End-User Workstations**

Minimum user machine specifications for workstations accessing CrimeView Dashboard:

1. Windows
 - i. 2 GB RAM
 - ii. Processor: 1.8 GHz or faster
 - iii. Minimum monitor resolution: 1280 x 1024 px
 - iv. 100/1000Mb network card
 - v. Windows: Vista, 7, 8, 9, or 10
 - vi. Internet Explorer 7 or later
 - vii. Microsoft Silverlight 5 or later
2. Macintosh (Intel-based)
 - i. 2 GB RAM
 - ii. Processor: 1.83 GHz or faster
 - iii. Minimum monitor resolution: 1280 x 1024 px
 - iv. 100/1000Mb network card
 - v. Safari
 - vi. Microsoft Silverlight 5 or later

Training

An TriTech instructor-led course provides students with the knowledge and skills that are needed to operate manage and support the TriTech modules. Each course offers a significant amount of hands-on practices, discussions, and assessments that assist students in becoming proficient in the skills that are needed to manage and execute the functions of each TriTech module successfully.

CrimeView Dashboard Training

We believe there's more to training than following a scripted slide show. Our CrimeView Dashboard training session is highly personalized and interactive covering capabilities under each of the three (3) types of user groups including standard users, designers and system administrators as well as a complete review of all features and functionalities of the CrimeView Dashboard. This comprehensive training package is broken down into the following components:

Administrator Training

The Administrator training introduces the Dashboard and provides guidance on how to manage the Dashboard's users, roles and content. The Administrator training package includes:

- Reviewing the data collection process
- Adding and deleting users
- Setting Up and configuring security and permissions
- Creating CrimeView Dashboard widgets, pages, and Briefing Books
- Navigating/using the CrimeView Dashboard

Designer Training

The Designer training introduces the Dashboard and provides guidance on how to manage the Dashboard's content. The Designer training package includes:

- Creating CrimeView Dashboard widgets, pages, and Briefing Books
- Navigating/using the CrimeView Dashboard

Train the Trainer

The Train the Trainer package trains your end users and/or the end user trainer on the CrimeView Dashboard web-based user interface. The topics covered range from simple user interaction to more advanced ad hoc reporting and interactive data analysis, etc.

The End User training package includes:

- Navigating/using the CrimeView Dashboard
- Performing on-the-fly query creation and report generation (data analysis)
- Using Queries on Demand and Alerts

Roles and Responsibilities

Client Roles and Responsibilities

Critical to the success of every implementation is having the appropriate client staff prepared to be active participants and to understand what is expected from them for the duration of the implementation.

Client Project Manager

The client project manager is responsible for the timely coordination of assigned project tasks.

Database Administrator

The client database administrator is responsible for providing information about the CAD/RMS database and assisting with the collection of source data, including provision of an ODBC database connection when necessary.

IT Specialist

The client IT specialist is responsible for providing a method of remote access, and creating a sub-domain host header.

GIS Analyst

The client GIS analyst is responsible for providing and maintaining base map data in an ESRI compatible format.

Crime Analyst

The crime analyst should have experience working with CAD/RMS data. The crime analyst should provide input during the project's development.

Dashboard Administrator

The Dashboard Administrator is responsible for adding/maintaining user accounts. The Dashboard Administrator can also be the Dashboard Designer.

Dashboard Designer

The Dashboard Designer is responsible for creating/maintaining Dashboard content (Widgets, Pages, Alerts, Queries on Demand, etc.).

TriTech Roles and Responsibilities

TriTech Project Manager/Lead

The TriTech project manager/lead is responsible for the coordination, development and implementation of a project. A project manager/lead has both the technical proficiency and management skills to carry out all project tasks from inception to completion. Project managers will prioritize project tasks in accordance with project schedules and delegate work to project staff as necessary. Responsibilities include:

- Leading internal and/or external meetings on project kickoff, implementation, scheduling, project status and project evaluation
- Planning, executing, tracking and measuring all project activities required for the successful delivery of TriTech application(s)
- Identifying priorities and managing the resources required to meet the project objectives
- Performing and/or managing the technical tasks involved in the GIS application development process to include, but not limited to: data collection, geocoding, queries, report writing, and map production
- Delivering project in compliance with both client and internal quality control standards and guidelines
- Conducting training

Deployment Specialist

The TriTech Deployment Specialist is responsible for remotely installing each server-based TriTech application within the client's environment or at TriTech's hosting facility. This takes place once the project build has been completed and the application has been fully tested at TriTech. Responsibilities include:

- Verifying that the required hardware and software is in place to run the application
- Installing all ESRI software required by the application (as well as SQL Server, where necessary)
- Installing all CrimeView Dashboard software
- Configuring the application to function within the specified environment
- Troubleshooting any environmental issues that may arise during deployment

Data Schema Addendum

The following data fields will be included within the standard offering of the CrimeView Dashboard. If these fields are not readily available within the RMS/CAD databases, this information will not be included in the Dashboard. No substitutions will be made for other available fields unless identified in the sales process.

Incidents or Offenses

ORDER	DISPLAY NAME	FIELD NAME	REPORT GRID	SAVED QUERY	CATEGORIES	AD HOC
1	AGENCY	AGENCY	YES	YES	YES	YES
2	CASE NUMBER	CASE_NUM	YES			
3	CRIME CATEGORY	CV_LEGEND	YES	YES	YES	YES
4	NIBRS OR UCR	CRIME_DESC	YES	YES	YES	YES
5	STATUTE OR CHARGE	CHARGE_DESC	YES	YES	YES	YES
6	HIGHEST CHARGE FLAG	HIGH_CHARGE_FLAG	YES	YES	YES	YES
7	ADDRESS	CV_ADDRESS	YES			
8	APT	APT	YES			
9	AREA 1*		YES		YES	YES
10	AREA 2*		YES		YES	YES
11	AREA 3*		YES		YES	YES
12	AREA 4*		YES		YES	YES
13	COMMON NAME	COMMON_NAME	YES			
14	SPLIT DATE	SPLIT_DATE	YES			
15	FROM DATE	FROM_DATE	YES			
16	TO DATE	TO_DATE	YES			
17	REPORT DATE	REPORT_DATE	YES			
18	SHIFT	SHIFT	YES	YES	YES	YES
19	CASE STATUS	CASE_STATUS_DESC	YES	YES	YES	YES
20	CLEARANCE OR DISPO	DISPO_DESC	YES	YES	YES	YES
21	PREMISE	PREMISE_DESC	YES	YES	YES	YES
22	WEAPON	WEAPON_DESC	YES	YES	YES	YES
23	DOMESTIC VIOL	DV	YES	YES	YES	YES
24	GANG RELATED	GANG	YES	YES	YES	YES
25	ALCOHOL RELATED	ALCOHOL	YES	YES	YES	YES
26	PRIMARY OFFICER	OFFICER	YES			
27	PRIMARY KEY	PRIMARY_KEY	YES			
28	GEO STATUS	Status	YES			
29	HOW GEOCODED	iwGeoName	YES			

*Each Area field may include one of the following: Beat, District, Precinct, Sector, City, Zip Code, etc.

Accidents

ORDER	DISPLAY NAME	FIELD NAME	REPORT GRID	SAVED QUERY	CATEGORIES	AD HOC
1	AGENCY	AGENCY	YES	YES	YES	YES
2	ACC NUM	ACCIDENT_NUM	YES			
3	COLLISION DESC	COLLISION_DESC	YES	YES	YES	YES
4	ACC DATE	ACCIDENT_DATE	YES			
5	ADDRESS	CV_ADDRESS	YES			
6	APT	APT	YES			
7	INTERSECTION	CV_INTERSECTION	YES			
8	AREA 1*		YES		YES	YES
9	AREA 2*		YES		YES	YES
10	AREA 3*		YES		YES	YES
11	AREA 4*		YES		YES	YES
12	CAUSE DESC	CAUSE_DESC	YES	YES	YES	YES
13	INJURY	INJURY	YES	YES	YES	YES
14	FATALITY	FATALITY	YES	YES	YES	YES
15	SPEED RELATED	SPEED_RELATED	YES	YES	YES	YES
16	ALCOHOL RELATED	ALCOHOL_RELATED	YES	YES	YES	YES
17	PED RELATED	PED_RELATED	YES	YES	YES	YES
18	HIT & RUN	HIT_RUN	YES	YES	YES	YES
19	WEATHER	WEATHER	YES		YES	YES
20	TRAFFIC CONTROL	TRAFFIC_CONTROL	YES		YES	YES
21	PRIMARY OFFICER	OFFICER	YES			
22	PRIMARY KEY	PRIMARY_KEY	YES			
23	GEO STATUS	Status	YES			
24	HOW GEOCODED	iwGeoName	YES			

*Each Area field may include one of the following: Beat, District, Precinct, Sector, City, Zip Code, etc.

Arrests (Home Location)

ORDER	DISPLAY NAME	FIELD NAME	REPORT GRID	SAVED QUERY	CATEGORIES	AD HOC
1	AGENCY	AGENCY	YES	YES	YES	YES
2	ARREST NUMBER	ARREST_NUM	YES			
3	CASE NUMBER	CASE_NUM	YES			
4	PERSON NAME	FULL_NAME	YES			
5	ALIAS NAME	ALIAS	YES			
6	STATUTE OR CHARGE	CHARGE_DESC	YES	YES	YES	YES
7	NIBRS OR UCR	CRIME_DESC	YES	YES	YES	YES
8	CV_LEGEND	OMEGA CRIME TYPE	YES	YES	YES	YES
9	ARR DATE	ARR_DATE	YES			
10	HOME LOCATION	HOME_ADDRESS	YES			
11	APT	APT	YES			
12	AREA 1*		YES		YES	YES
13	AREA 2*		YES		YES	YES
14	AREA 3*		YES		YES	YES
15	AREA 4*		YES		YES	YES
16	ARR TYPE	ARR_TYPE_DESC	YES	YES	YES	YES
17	SEX	SEX	YES	YES	YES	YES
18	RACE	RACE_DESC	YES	YES	YES	YES
19	ETHNICITY	ETHNICITY	YES	YES	YES	YES
20	AGE	AGE	YES	YES	YES	YES
21	DOB	DOB	YES			
22	HEIGHT	HEIGHT	YES			
23	WEIGHT	WEIGHT	YES			
24	HAIR	HAIR	YES			
25	EYES	EYES	YES			
26	SCARS MARKS TATS	SMT	YES			
27	DRIVERS LICENSE	LICENSE	YES			
28	ARR LOCATION	ARR_ADDRESS	YES			
29	PRIM ARR OFFICER	OFFICER	YES			
30	MUG SHOT	MUG_SHOT	YES			
31	GEO STATUS	Status	YES			
32	HOW GEOCODED	iwGeoName	YES			
33	PRIMARY KEY	PRIMARY_KEY	YES			
34	HIGH_CHARGE_FLAG	HIGH_CHARGE_FLAG	YES	YES	YES	YES

*Each Area field may include one of the following: Beat, District, Precinct, Sector, City, Zip Code, etc.

Citations

ORDER	DISPLAY NAME	FIELD NAME	REPORT GRID	SAVED QUERY	CATEGORIES	AD HOC
1	AGENCY	AGENCY	YES	YES	YES	YES
2	CIT NUMBER	CIT_NUM	YES			
3	CASE NUMBER	CASE_NUM	YES			
4	PERSON NAME	FULL_NAME	YES			
5	ALIAS NAME	ALIAS	YES			
6	CIT TYPE	CIT_TYPE_DESC	YES	YES	YES	YES
7	STATUTE	STATUTE_DESC	YES	YES	YES	YES
8	CIT DATE	CIT_DATE	YES			
9	ADDRESS	CV_ADDRESS	YES			
10	APT	APT	YES			
11	AREA 1*		YES		YES	YES
12	AREA 2*		YES		YES	YES
13	AREA 3*		YES		YES	YES
14	AREA 4*		YES		YES	YES
15	SEX	SEX	YES	YES	YES	YES
16	RACE	RACE_DESC	YES	YES	YES	YES
17	ETHNICITY	ETHNICITY	YES	YES	YES	YES
18	AGE	AGE	YES	YES	YES	YES
19	DOB	DOB	YES			
20	HEIGHT	HEIGHT	YES			
21	WEIGHT	WEIGHT	YES			
22	HAIR	HAIR	YES			
23	EYES	EYES	YES			
24	SCARS MARKS TATS	SMT	YES			
25	DRIVERS LICENSE	LICENSE	YES			
26	PRIMARY OFFICER	OFFICER	YES			
27	PRIMARY KEY	PRIMARY_KEY	YES			
28	GEO STATUS	Status	YES			
29	HOW GEOCODED	iwGeoName	YES			

*Each Area field may include one of the following: Beat, District, Precinct, Sector, City, Zip Code, etc.

Field Interviews

ORDER	DISPLAY NAME	FIELD NAME	REPORT GRID	SAVED QUERY	CATEGORIES	AD HOC
1	AGENCY	AGENCY	YES	YES	YES	YES
2	FI NUMBER	FI_NUM	YES			
3	REASON	REASON_DESC	YES	YES	YES	YES
4	PERSON NAME	FULL_NAME	YES			
5	ALIAS NAME	ALIAS	YES			
6	FI DATE	FI_DATE	YES			
7	FI ADDRESS	CV_ADDRESS	YES			
8	APT	APT	YES			
9	AREA 1*		YES		YES	YES
10	AREA 2*		YES		YES	YES
11	AREA 3*		YES		YES	YES
12	AREA 4*		YES		YES	YES
13	SEX	SEX	YES	YES	YES	YES
14	RACE	RACE_DESC	YES	YES	YES	YES
15	ETHNICITY	ETHNICITY	YES	YES	YES	YES
16	AGE	AGE	YES	YES	YES	YES
17	DOB	DOB	YES			
18	HEIGHT	HEIGHT	YES			
19	WEIGHT	WEIGHT	YES			
20	EYES	EYES	YES			
21	HAIR	HAIR	YES			
22	SCARS MARKS TATS	SMT	YES			
23	DRIVERS LICENSE	LICENSE	YES			
24	GANG NAME	GANG_NAME	YES		YES	YES
25	CASE NUMBER		YES			
26	PRIMARY OFFICER	OFFICER	YES			
27	COMMENTS	COMMENTS	YES			
28	PRIMARY KEY	PRIMARY_KEY	YES			
29	GEO STATUS	Status	YES			
30	HOW GEOCODED	iwGeoName	YES			

*Each Area field may include one of the following: Beat, District, Precinct, Sector, City, Zip Code, etc.