



CITY OF COCONUT CREEK

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OFFICE OF THE CITY CLERK
4800 WEST COPANS ROAD
COCONUT CREEK, FLORIDA 33063

CITY OF COCONUT CREEK
CITY CLERK DEPARTMENT

APPLICATION FOR CITY BOARDS

This information is for consideration of appointment to a City Board. A description of the responsibilities of each Board is on the back of this application. Please complete and return this form to the City Clerk, along with a brief resume of your education and experience.

- 1. Name: Heidi Thorman Home Phone: 954-911-5114
2. Home Address: 4500 Cedarhill Road
3. E-mail Address: chkinfr@yahoo.com Fax Number:
4. Business: Business Phone:
5. Business Address:

- 6. Are you a resident of Coconut Creek? Yes [checked] No
7. Are you a registered voter? Yes [checked] No
8. Do you hold a public office? Yes No [checked]
9. Are you employed by the City? Yes No [checked]
10. Are you currently a member of a City Board? Yes [checked] No
11. Have you ever served on a City Board? Yes [checked] No
12. Are you away from the City on extended vacation or business trips during the year? Yes No [checked]

13. PLEASE CHECK THE BOARDS ON WHICH YOU ARE INTERESTED IN SERVING: (See brief description on the back of this page.)

- *CIVIL SERVICE BOARD [] *PLANNING & ZONING BOARD []
PARKS & RECREATION BOARD [] AFFORDABLE HOUSING ADVISORY []
ENVIRONMENTAL ADVISORY BOARD [x] COMMITTEE []
OTHER []

14. Briefly describe your qualifications to serve on this Board: I have currently served on this board for 5+ years and enjoy speaking with fellow residents at city events on behalf of the board.

- 15. Would you consider serving on a Board other than the one(s) selected? Yes [checked] No

SIGNATURE: Heidi Thorman
Date: 3/21/17

Note: (1) Application effective for ONE YEAR from date of completion.
(2) If you have any questions on the above, please call the City Clerk's Office at (954) 973-6774.

* Financial Disclosure Form is required upon appointment to the Board.

Heidi Thorman

Objective To provide excellent administrative and communications skills in a professional manner with a keen eye for detail. To be a strong team player using my own initiative and prioritization to meet tight deadlines in a pressured team environment.

Experience 1998–2006 Vanguard Car Rental USA Fort Lauderdale, FL
(Alamo Rent A Car & National Car Rental)

International Sales & Marketing Analyst

- Provide administrative support & assistance to Sales & Marketing Directors and Managers based in the USA, Canada, Europe and Asia on a day to day basis on all functions and situations to do with the management of their accounts, product information and marketing related projects.
- Prepare Sales & Marketing proposals for potential accounts and finalize contracts.
- Prepare management and statistical reports for Sales & Marketing using Business Objects and Nomad reporting systems.
- Daily liaison with the Sales & Marketing team along with Operations, Accounting and global network of locations and offices.
- Process departmental invoices and payment between vendors and accounting and maintain a budget of over 1 million dollars.
- Coordinate Global Sales & Marketing meetings including booking venue, travel, agenda, entertainment.

1994–1998 Vanguard Car Rental USA Fort Lauderdale, FL
(Alamo Rent A Car & National Car Rental)

Customer Relations Specialist

- Responsible for handling customer service issues on behalf of the Office of the President via phone and written corresponds and advise Office of the President of the outcome of the situation.
- Responsible for handling International complaints from our US Customers who rented at our locations outside of the USA.

1990–1993 Benefit Management Corp. Plantation, FL

Administrative Assistant

- Provide administrative support for the President and Vice President.

Education

- University of Alabama Tuscaloosa, AL
- Broward College Davie, FL

Interests Women's Club of Coconut Creek Board Member, Lyons Creek Band Parent Organization Board Member, Pompan Beach High School Band Parent Organization, City of Coconut Creek Environmental Advisory Board member. Also, at our home we garden using native plants or florida friendly plant options, collect rain water using rain barrels, cut the use of pesticides in our garden and use solar power for hot water and air conditioning.