

COCONUT CREEK FIRE RESCUE / DISPATCH IMPLEMENTATION UPDATE

April 8, 2021





AGENDA

1. Dispatch Services in Coconut Creek

- History
- Update

2. Fire Rescue Services in Coconut Creek

- History
- Update

The background features abstract, flowing waves in shades of red, orange, and yellow, creating a dynamic and energetic feel. The waves are layered and have a soft, glowing appearance.

DISPATCH SERVICES IN COCONUT CREEK

Coconut Creek History of Dispatch Services

Date	Police Dispatch	Fire Dispatch
Before 2000	Internal	Internal <i>(Phone Transfer to BSO Dispatch)</i>
2000	Internal	Internal <i>(Phone Transfer to Margate Dispatch)</i>
2013	BSO <i>(Regional System)</i>	BSO <i>(Regional System through Margate)</i>
2017	Commission Consensus to Seek Dispatch Alternatives	

Activities, 2017 - Present

Oct 2017	Coconut Creek Commission increased FY18 budget to fund improved dispatch services
Jan 2018	Began considering regional Fire/EMS services, and regional Police & Fire/EMS Dispatch by Coral Springs to the cities of Coconut Creek, Margate, and Parkland
June 2018	IAFF Local 3080 submitted letter of non-support for a regional fire service
Jan 2019	Coconut Creek Workshop to discuss Fire/EMS services and Regional Police & Fire Dispatch <ul style="list-style-type: none">• At the urging of Margate and Local 3080 for a longer agreement, Coconut Creek extended the Fire/EMS ILA for an additional two years with the understanding that both Margate and Coconut Creek would transition Police & Fire Dispatch from BSO to Coral Springs

Activities, 2017 - Present

Feb 2019	Coral Springs provided Coconut Creek and Margate with Police & Fire/EMS Dispatch ILA
Nov 2019	Coconut Creek and Margate finalized Police & Fire/EMS Dispatch ILA with Coral Springs
Jan 2020	Coconut Creek Commission approved Police & Fire/EMS Dispatch ILA with Coral Springs and Margate <ul style="list-style-type: none">• Coconut Creek received a letter from Margate of intent to <u>not</u> place Police & Fire/EMS Dispatch ILA on their agenda.
Feb 2020	Margate confirmed their intent to <u>not</u> place Police & Fire/EMS Dispatch ILA on their agenda

Two Options For Police & Fire/EMS Dispatch

- Remain with Regional Police & Fire/EMS Dispatch system, with continued substandard performance
- Move to Coral Springs Police & Fire/EMS Dispatch system – this would require our own Fire Department

Activities, 2017 - Present

May
2020

Coconut Creek Commission approved Police & Fire/EMS Dispatch ILA with Coral Springs beginning October 2022
(without Margate)

(The extensive implementation lead-time is necessary for Coral Springs and Coconut Creek to install fiber optic lines and add the hardware and software necessary to transition dispatch services, as well as for Coral Springs to hire and train new dispatchers)

July
2020

Coral Springs approved Police & Fire/EMS Dispatch ILA with Coconut Creek

Completed Dispatch Tasks

- **Hardware and Software:**

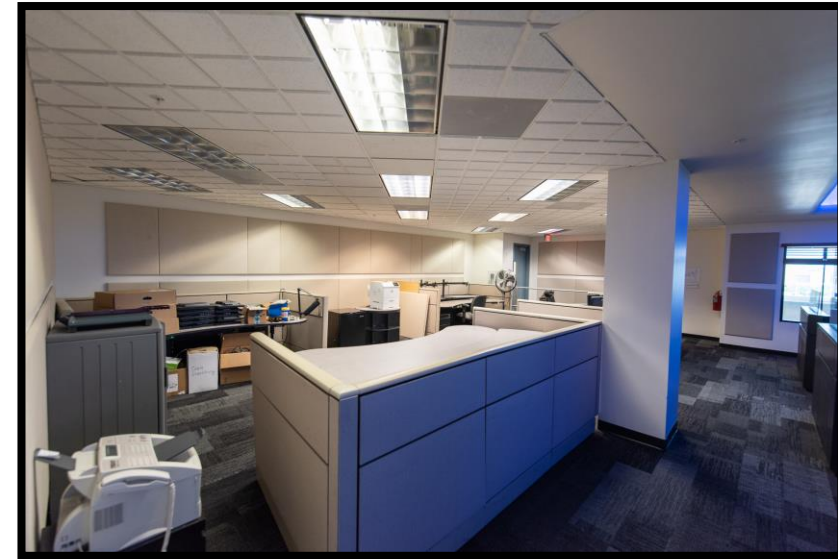
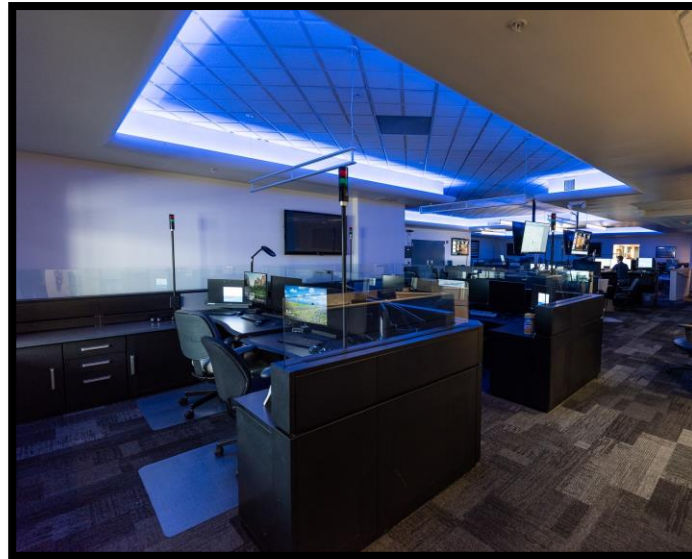
- Coconut Creek is coordinating with Broward County and Coral Springs to obtain the needed hardware and software to add the Fire Rescue units to the Broward Regional Dispatch Center for Oct 1, 2021 – Sept 30, 2022, and Corals Springs Dispatch starting Oct 1, 2022. This includes:
 - Fire Records Management System
 - EMS reporting
 - Automatic Vehicle Location for Closest Unit Response

- **Fiber Optic Line:**

- The fiber optic line between Coral Springs and Coconut Creek is complete. This ensures high speed communication between the two cities, including availability and redundancy, and will ensure the dispatch system functions reliably.

Completed Dispatch Tasks

- **Police and Fire/EMS Dispatch Center**
 - Coconut Creek is providing GIS mapping data and response zone data to Coral Springs. This data will go into the Coral Springs CAD system to ensure a seamless transition in 2022.



Coconut Creek Dispatch Budget


Budget

The project implementation budget has been derived over multiple years and from various sources of funds including monies from the General Fund and debt proceeds.

Coconut Creek Police & Fire/EMS Dispatch Implementation Summary			
	<u>FY21 Cumulative Budget</u> ¹	<u>Actual</u>	<u>Balance</u>
Operating	4,661,210	2,062,394	2,598,816
Capital Outlay ²	419,200	97,464	321,736
Coconut Creek Police & Fire/EMS Dispatch Implementation Total	\$ 5,080,410	\$ 2,159,858	\$ 2,920,552

¹ Budget is subject to change as implementation progresses

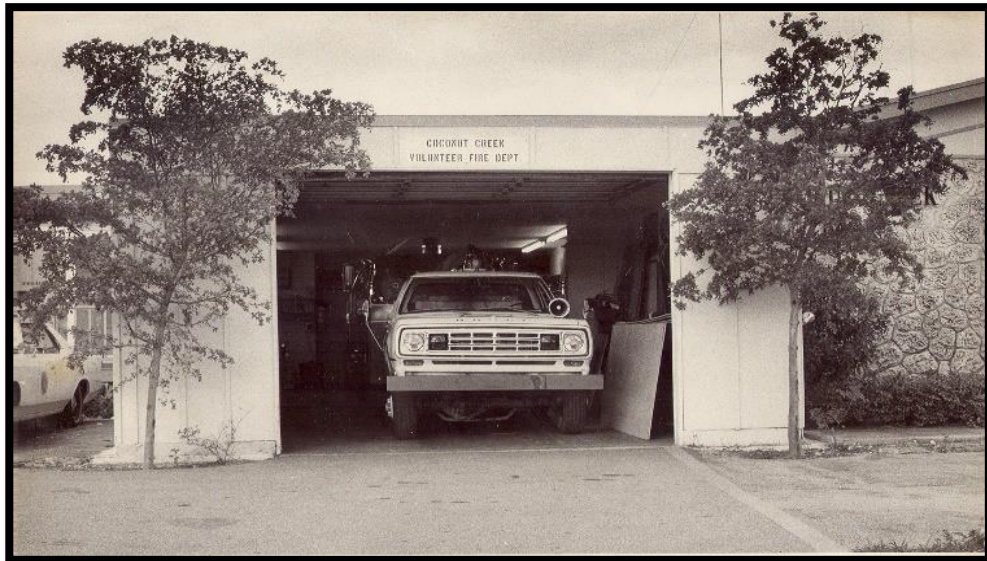
² Budget provides funding for dispatch interface and the fiber optic backbone connection to Coral Springs

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FIRE RESCUE SERVICES IN COCONUT CREEK

Coconut Creek History of Fire Rescue Services

Date	Pop.	Service Established
1972	1,359	Coconut Creek Volunteer Fire Department



Coconut Creek History of Fire Rescue Services

Date	Pop.	Service Established
1982	6,288	Coconut Creek Public Safety Department <i>(with Public Safety Officers)</i>



Coconut Creek History of Fire Rescue Services

Date	Pop.	Service Established
2000	43,566	Margate-Coconut Creek Fire Rescue Department



Coconut Creek Fire Rescue Services

Date	Pop.	Service to be Established
2021	58,803	Coconut Creek Fire Rescue Department



Coconut Creek Fire Rescue Department

Implementation Team

An internal operating team consisting of 22 personnel from the following departments has been established to oversee this project:

Implementation Team

- City Manager's Office
- City Attorney's Office
- Community Relations
- Finance and Administrative Services
- Fire Administration
- Public Works
- Information Technology
- Police
- Human Resources and Risk Management
- Sustainable Development

Other staff members participate as necessary and appropriate.

Coconut Creek Fire Rescue Department

Vision

“Coconut Creek’s new Fire Rescue Department will be a first class agency providing the highest level of services while focusing on meeting our community’s needs with excellent customer service, professionalism and responsiveness. We will use robust data and analyses measured against performance standards for accountability. Core values include great leadership, respect for all people and property, transparency and openness, compassion, and integrity.”

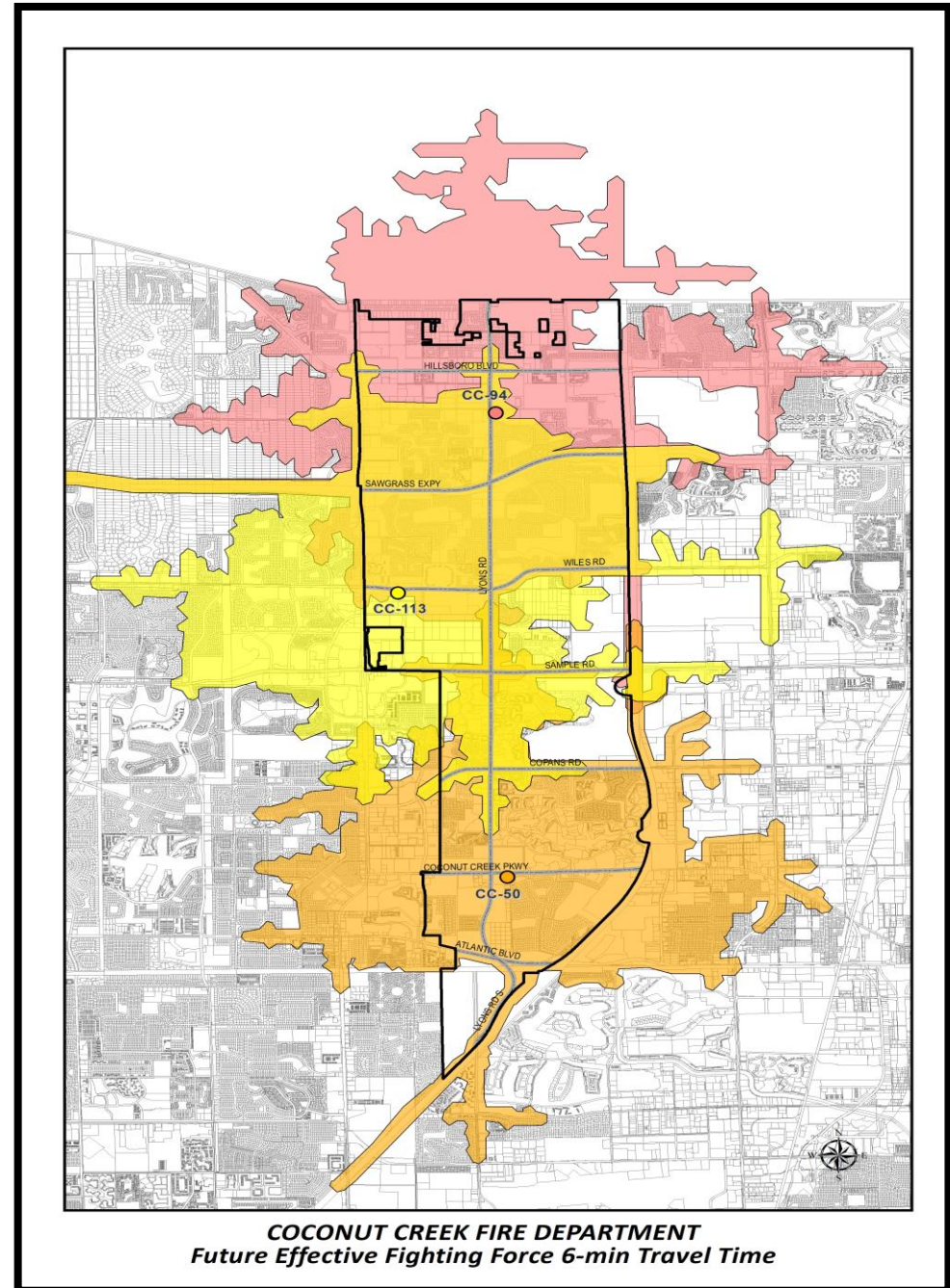
Coconut Creek Fire Rescue Department

Performance Goal

8 min or less, 90% of the time

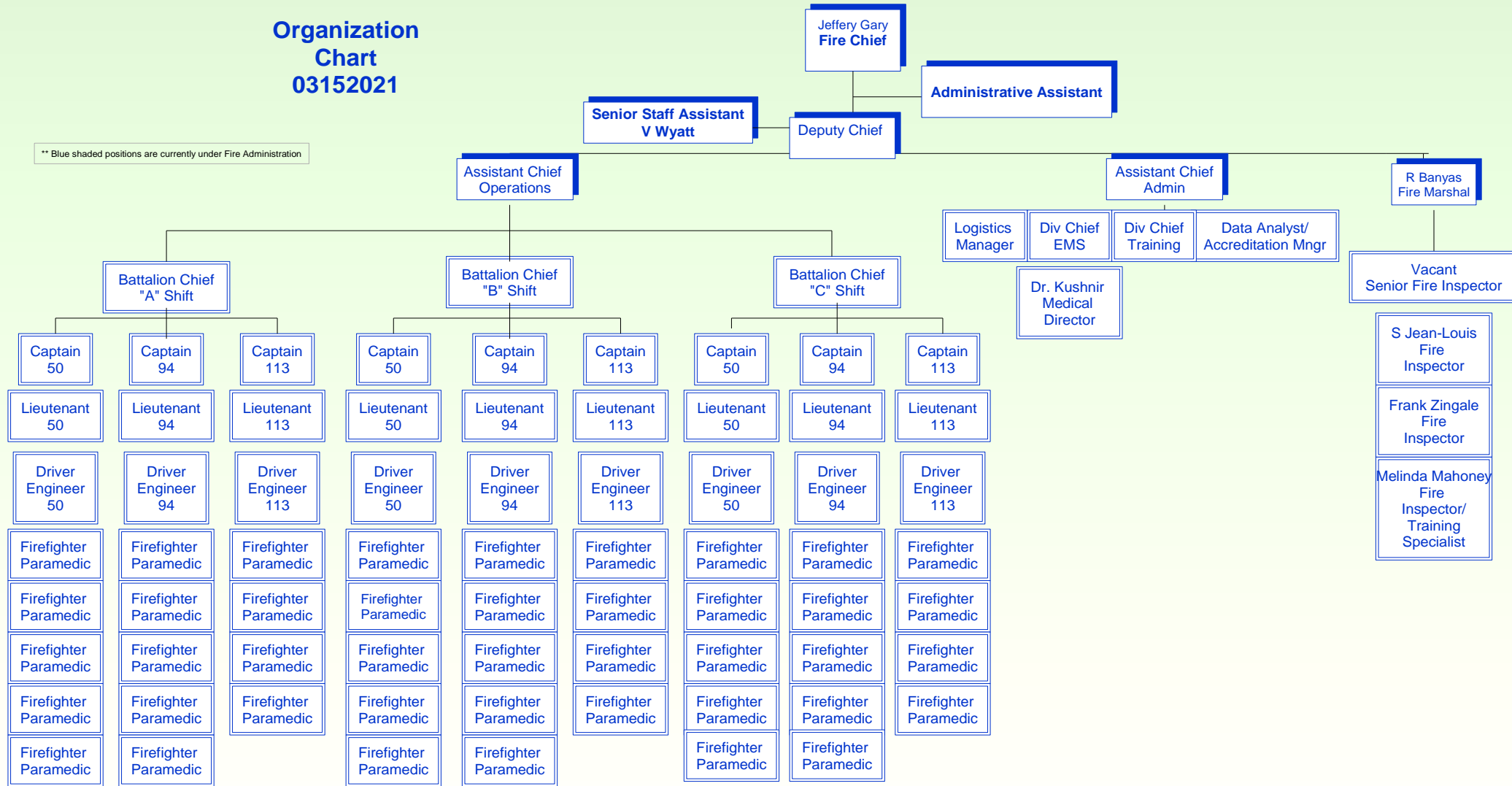
We will provide the highest level of service from three (3) stations:

- a) Station 94
- b) Station 113
- c) Station 50



Organization Chart 03152021

** Blue shaded positions are currently under Fire Administration



Coconut Creek Fire Rescue Department

Department Organization

- The Coconut Creek Fire Rescue Department will include 88 positions:
 - 72 uniformed personnel working the operational shift of 24 hours on-duty and 48 hours off-duty
 - Optimal daily staffing of 19 (minimum of 16)
 - 11 uniformed administrative personnel
 - Four (4) non-uniformed administrative personnel
 - One (1) contracted Medical Director

Additionally, four (4) staff members will be added as support positions (Human Resources, Purchasing, Payroll, and IT).

Coconut Creek Fire Rescue Department

Fleet/Equipment: Large Vehicles

Station	What We Own
Station 50	Engine 50 - 2016 Pierce pumper
Station 50	Rescue 50 - 2016 Wheeled Coach/Ambulance
Station 94	Quint 94 - 2013 E-One 78-foot aerial
Station 94	Rescue 94 - 2020 Wheeled Coach/Ambulance
Spare	Spare rescue truck - 2012 Wheeled Coach/Ambulance

Coconut Creek Fire Rescue Department

Large Vehicles Purchased for Station 113

- Quint 113 - 2020 Pierce 75' Aerial (to be delivered November 2021)
- Rescue 113 - 2020 Wheeled Coach / Ambulance (to be delivered July 2021)



- A 2021 Pierce Class A pumper (to be delivered in July 2021)
- A 2021 Demers/ambulance (to be delivered in August 2021)

Coconut Creek Fire Rescue Department

Fleet/Equipment: Small Vehicles

Vehicles for staff to be delivered in July 2021:

- 1 Ford F250 for the Battalion Chiefs
- 1 Ford F250 & 3 Ford F150's for command staff
- 1 Ford Transit for the Logistics Coordinator



Coconut Creek Fire Rescue Department

Automatic Aid and Mutual Aid Agreements

- ISO requires the use of Automatic Aid Agreements throughout the entire city to ensure prompt fire response to our residents and to meet the ISO requirements.
- We have Automatic Aid Agreements in place with Coral Springs and BSO/Deerfield Beach – these are being updated to remain in effect after October 1, 2021.
- We are currently seeking additional Automatic Aid Agreements with Pompano Beach and Margate for the remaining part of the City.
- We are currently reviewing a proposed county-wide Automatic Aid, Closest Unit Response, and Mutual Aid Agreement through the Fire Chiefs Association of Broward County and anticipate signing this agreement at the same time as every other municipality in Broward County.

Coconut Creek Fire Rescue Department

Budget

The project implementation budget has been derived over multiple years and from various sources of funds including monies from the General Fund, Seminole Tribe, and Fire Impact Fees.

	<u>FY21 Cumulative Budget</u>	<u>Actual</u>	<u>Balance</u>
Personnel	\$506,060	-	\$506,060
Operating	802,470	-	802,470
Capital Outlay	653,160	-	653,160
Temporary Station #113	662,740	166,843	495,898
Equipment/Apparatus	2,471,910	493,833	1,978,077
Resources Available/Contingency	818,320	-	818,320
Coconut Creek Fire Rescue Implementation Total	\$5,914,660	\$660,676	\$5,253,985

Coconut Creek Fire Rescue Department

Coconut Creek is in the Process of:

- Securing contracts, licenses, and other administrative items needed for operations;
- Adding additional software and updating the payroll system to handle the unique scheduling that comes with the Fire Rescue Department;
- Developing a training program that all new Coconut Creek Fire Rescue employees will complete during September, 2021; and
- Finalizing a Fire Rescue Department Manual, EMS protocols, Administrative Orders, and a Logistics Plan.

Coconut Creek Fire Rescue Department

We are working to have the following contracts in place prior to September 1, 2021:

- Medical Supply Purchase
- EMS Billing
- Radio Maintenance
- Large Vehicle Maintenance
- Medical Waste Disposal
- Fire Equipment Purchase
- Ladder Testing & Maintenance
- Uniform Purchase
- Fire Station Alerting Repair & Maintenance
- Hose Testing & Maintenance
- SCBA Testing & Maintenance
- Medical Equipment Repair & Maintenance
- Stretcher Repair & Maintenance
- Bunker Gear Cleaning, Repair & Maintenance

Coconut Creek Fire Rescue Department

Coconut Creek is in the Process of:

- Submitting an ALS application to the State of Florida to allow us to begin ALS/BLS transport by October 1, 2021.
 - Our current Broward County Certificate of Convenience and Need is being retitled with the new name of Coconut Creek Fire Rescue.
- Applying to the State of Florida to re-instate our National Fire Incident Reporting number and Florida Fire Incident Reporting number.
 - This will allow us to begin providing fire service and sending data reports to the State and FEMA beginning on October 1, 2021.

Thank You...

