AMENDMENT NO. 3 TO THE AGREEMENT BETWEEN THE CITY OF COCONUT CREEK AND RAMUNDSEN PUBLIC SECTOR, LLC, D/B/A SUPERION, LLC
FOR PENTAMATION SOFTWARE LICENSE AND MAINTENANCE SERVICES

This Amendment No. 3 to the Agreement between the City of Coconut Creek and Ramundsen Public Sector, LLC, d/b/a Superion, LLC for Pentamation Software License and Maintenance Services dated September 8, 2016 ("Agreement"), Amendment No. 1 between the City of Coconut Creek and Ramundsen Public Sector, LLC dated April 13, 2017, ("Amendment No. 1"), and Amendment No. 2 between the City of Coconut Creek and Ramundsen Public Sector, LLC d/b/a Superion, LLC., dated December 14, 2017 ("Amendment No. 2") is made this 21ˢᵗ day of March , 2018 by and between the City of Coconut Creek, Florida, (the "City"), and Ramundsen Public Sector, LLC s/b/a Superion, LLC as successor by merger to Sungard Public Sector, LLC (the "Contractor OR Vendor") both of whom agree as follows:

WITNESSETH:

WHEREAS, the parties desire to amend the Agreement, Amendment No. 1 and Amendment No. 2, to add on CommunityPLUS Development Training for the City's Sustainable Development, Utilities and Engineering, and Finance/IT Departments and to update the Project Cost Supplement that is attached to the Agreement.

NOW, THEREFORE, based on the promises and covenants herein contained, the parties agree as follows:

1. The recitations referred to above are hereby incorporated herein.

2. The parties desire to amend Exhibit "B", Project Cost Supplement to the Agreement by repealing and replacing it in its entirety with a new Exhibit "B", "Project Cost Supplement" to update the list of software and annual fees for maintenance to add on professional services.

3.   All other terms and conditions of the Agreement, Amendment No. 1 and Amendment No. 2 not in conflict with this Amendment No. 3 shall remain in full force and effect and are incorporated herein.

     IN WITNESS WHEREOF, the parties hereto have executed this Amendment No. 3 the day and year first above written.

CITY OF COCONUT CREEK, FLORIDA

By: _____
     Mary C. Blasi, City Manager

Approved as to Legal Sufficiency

ATTEST:

and Form:

By: _____
     Leslie W. May, City Clerk
     Wallace

By: _____
     Terrill C. Pyburn, City Attorney

[REMANDER OF PAGE INTENTIONALLY LEFT BLANK]

WITNESSES:

RAMUNDSEN PUBLIC SECTOR, LLC
d/b/a SUPERION, LLC

_____

By: _____
(Signature of President/Owner)

Print Name: _Nikolai Zavas_

Print Name: _Kevin Lafever_

Print Name: _Patricia Montello_

STATE OF FLORIDA)
                      :
COUNTY OF _Seminole_)

I HEREBY CERTIFY that on this day, before me, an Officer duly authorized in the State aforesaid and in the County aforesaid to take acknowledgments, personally appeared ___Kevin Lafever___, of ___Superion, LLC___ a ___Delaware Limited Liability Company___ Corporation, to me known to be the person(s) described in and who executed the foregoing instrument and acknowledged before me that he/she executed the same.

WITNESS my hand and official seal this _21st_ day of _March_, 2018.

MARSHALL F. HARRIS
MY COMMISSION # FF 218677
EXPIRES: April 8, 2019
Bonded Thru Notary Public Underwriters

(NOTARY SEAL)

_____
Signature of Notary Public

Marshall Harris
Print, Type or Stamp Name of Notary Public

EXHIBIT "B"
PROJECT COST SUPPLEMENT

Section A – Initial Support Fees

Qty	Solutions	Annual Support Fees (10/1/2017 -
1	FPLUS Fund Accounting	$ 7,914.89
1	FPLUS Human Resources	$ 5,468.45
1	FPLUS Position Control	$ 1,151.26
1	CPLUS Utility Billing	$ 4,981.39
1	CPLUS Miscellaneous Billing	$ 1,798.85
1	CPLUS Cash Receipting	$ 1,383.70
1	CPLUS Permitting	$ 7,804.89
1	CPLUS Code Enforcement	$ 3,400.56
1	CPLUS Business License	$ 3,613.06
1	CPLUS Work Orders	$ 4,297.38
1	PLUS-MKS SQL	$
1	RCD10FO - A:Itemized Bill Print	$ 2,877.47
1	RCD10FL - AC:Utility Bills to ASCII file	$ 1,726.46
1	RCD10ZX - CNT-RM:Modify so posting goes to JE	$ 2,172.18
1	FCFDD07XK - HRM: Custom Paycheck	$ 2,036.41
1	FCFDD07W5 - PUR:Addl Requistion Approval Levels	$ 3,534.34
1	FCCNT109 - HRM: Modify Optic Payroll Check Stub	$ 255.80
1	CNT GCPUB 2011-6568: Modify UB System to Run ACH by	$ 1,069.99
1	CNT GFPFAM 2011-542: Modify Optio PO to Print Site-Specific Terms &	$ 272.84
1	CNT GCPUB 2011-543: Print Bills For Service Charges Only	$ 818.54
1	Four J's Dev Compiler	$ 1,810.25
50	Four J's Runner	$ 3,016.50
1	Optio Upgrade to ECI from DCS	$ 2,081.14
	Software Total	**$ 63,920.35**

Section B – Professional Services - One-Time Fees

1. **Twelve (12) hours of CommunityPLUS Business License Training for the Sustainable Development Department (nine (9) hours of instruction; three (3) of preparation and follow-up).**

    Topics to include:
    One (1) day Business License Maintenance
    *   Adding Business and Licenses
    *   Business License Inspections (for Reviews and physical inspections)
    *   License/Permit Issuance – when to use FormEasy and when to use Mail Merge
    *   Renewal Processing
    *   Review Baseline Reports (as needed)
    *   Review Reference Tables (as needed)

    One Half (½) day Business License Financial Transactions including interface to Financials

    Training to be conducted via WebEx Trainer and Date to be determined.

    1. Business License Record Creation and Management – Session 1
        Proper method of processing and managing business license records with CommunityPlus. Instructions to take the learner through the "life of a business license record," beginning with record creation through renewal, and/or close.

        Targeted learning:
        *   Record creation – setting date parameters for license renewal, inclusion of Location records, use of Out of Jurisdiction addressing.
        *   Plan Review/Inspection – CommunityPlus processes for recording BTR review and inspections. (Does CommPlus provide BTR process for license review similar to Plan Review? If so, are there settings that can be modified to base review on type, date, etc.?)
        *   Permit issuance – use of FormEasy vs. Mail Merge
        *   Renewals – End of Period, Delinquent End of Period
        *   Reports – use of reports to support process analysis and workflow
        *   System Administration – Reference Tables and other settings that affect record creation and management.

    2. BTR Interface to Financials – Session 2

        Focus on the BTR financial interface, ensuring proper fee and credit posting that will transfer accurately to the financial records.

        Training to be conducted via WebEx. Trainer and Date to be determined.

SubTotal: $1,920. ($160/hr.)

2. **Eight (8) hours of training for the Utilities & Engineering Department to be conducted via WebEx Training will be conducted as two (2) one (1) hour sessions for four (4) weeks.**

- Meter management and asset creation – Two and one-half (2.5) hours
  - Add a meter in Asset Information
  - Discuss use of UB Master Code Table – Meter Model.

- Utility Billing meter account collaboration – One and one-half (1.5) hours

- CommunityPlus v9.1 navigation and search tools – One and one-half (1.5) hours
  - Search for Work Orders
  - Search for Assets

- System administration involving the configuration of applicable reference affecting the generation of PM work orders and master inventory – Two and one-half (2.5) hours
  - Prevention Maintenance Setup
    - o Add PM Schedule to assets.
    - o Add Preventive/Predictive Services
    - o Run PM Projections
    - o Run PM Work Orders

  - Meter Inventory Reference Tables
    - o Use of UB Master Code Table – Meter Model

One (1) hour Project Management

SubTotal: $1,440. ($160/hr.) **(Training $1,280 due as incurred monthly. PM Fees $160 due upon execution of this Amendment).**

- Search Criteria Supplement
- System Administration Documentation

Overview of FinancePLUS™ System Administration Concepts

Topics to include:
- Security Concepts: Users, Roles, Resources, Locations, and Views.

User Essentials:
- Navigation
- Search Criteria
- User Preferences
- Panels

Security:
- Security Profile
- Adding Security Users
- Roles vs. Resources
- Creating Roles
- Assigning Roles to Users
- Assigning Resources to Users
- Removing Roles/Resources
- Locations
- User Views

Backups/Restores:
- App-Hosted Backup Schedule
- Self-Hosted Backup Schedule
- Backups ad hoc
- Restoring from Backup

Other Administrator Functions:
- Locking/Unlocking the System
- System Message

Workshop:
- Workshop to review setup and create Roles as necessary

3. **Twelve (12) hours of 1/2 day FinancePLUS (4 hrs), 1/2 day CommunityPLUS (4 hrs) and 1/2 day Workshop/Training (4 hrs) of Application Management for the Finance/IT departments and two (2) hours for PM – preparation and follow-up.**

Topics to include:

- Application Management: Software configuration, security users, user privileges and security groups, attachment security, backups, data restores, locking and unlocking the software, and system messages.
- User Essentials: Logging on/off, general navigation, individual user preferences, panels, notification subscriptions, favorites, and documents.

Duration:

One and a half (1.5) days: one half (½) day for FinancePLUS; one half (½) day for CommunityPLUS; and one half (½) day Workshop.

Prerequisites:

Before this phase of training, clients are required to:

- For hosted clients: Provide Superion a list of all core FinancePLUS users.
- All others: Obtain domain and networking login information for core users.

Expected Outcome:

At the conclusion of this training, users will be able to:

- Properly log in and out of the software
- Navigate, search, and customize the software interface
- Add security users to the software
- Set user permissions using Roles and Resources
- Initiate backups to disk
- Generate system messages to users

Client Tasks:

Following this training, participants are expected to:

- Create and modify Security Roles as needed
- Add Security Resources to Roles
- Add all Security Users to the database
- Assign Security Resources and/or roles to Security Users
- Review the accompanying training supplements

Training Resources:

- User Essentials Supplement

Overview of CommunityPLUS™ System Administration Concepts

Topics to include:
* Security Concepts: Users, Roles, and Resources.

User Essentials:
* Navigation
* Search Criteria
* User Preferences
* Panels
* Favorites
* Documents

Security:
* Adding Security Users
* Roles vs. Resources
* Creating Roles
* Assigning Roles to Users
* Assigning Resources to Users
* Removing Roles/Resources
* Locations
* User Views

Other Administrator Functions:
* System Message

Workshop:
* Workshop to review setup and create Roles as necessary

SubTotal $2,240 (Training $1,920 due as incurred monthly, PM Fees $320, Due upon execution of this Amendment) ($160/hr.)

Total for all Professional Services to be provided by Contractor to City as provided in Exhibit "B", "Project Cost Supplement", Section B, "Professional Services-One-Time Fees : $5,600.00

CITY OF COCONUT CREEK
Butterfly Capital of the World ™
4800 WEST COPANS ROAD
COCONUT CREEK, FL 33063
TEL. (954) 973-6730
FAX. (954) 973-6754
EMAIL ljeethan@coconutcreek.net

```
V  ┌ 125000
E  │ SUPERION, LLC
N  │ BANK OF AMERICA
D  │ 12709 COLLECTION CENTER DRIVE
O  │ CHICAGO IL  60693
R  └ 800-727-8088
```

```
    ┌ INFORMATION TECHNOLOGY
S   │ 4800 WEST COPANS ROAD
H   │ COCONUT CREEK, FL 33063
I P │ (954) 973-6795
T O │
    └ ATTN: ERIC RUPERT
```

ORDER DATE: 04/09/18	BUYER: VKORSTJENS		REQ. NO.: 180598	REQ. DATE: 03/28/18
TERMS: NET 30 DAYS	F.O.B.: CC		DESC.: SEE BELOW	

ITEM#	QUANTITY	UOM	DESCRIPTION	UNIT PRICE	EXTENSION
01	1.00	EA	12 HRS COMM PLUS (WEBEX) BUSINESS LICENSE TRAINING FOR SUSTAINABLE DEVELOPMENT (9 HRS INSTRUCTION / 3HRS PREP AND FOLLOW UP @ $160 PER HR	1920.0000	1,920.00
02	1.00	EA	EIGHT HRS OF (WEBEX) TRAINING FOR UTILITIES & ENGINEERING STAFF - TWO (2) ONE (1) HR SESSIONS FOR FOUR (4) WEEKS AND 1 HR PROJECT MGMT @ $160 PER HR	1440.0000	1,440.00
03	1.00	EA	12 HRS TRAINING FINPLUS, COMM PLUS AND APPLICATION MGMT FOR THE FINANCE AND IT DEPTS. 2 HRS OF PROJECT MGMT AND FOLLOWUP @160. PER HR	2240.0000	2,240.00

		PAGE TOTAL $	5,600.00
		TOTAL $	5,600.00

ITEM#	ACCOUNT		AMOUNT	PROJECT CODE
01	0151	4001	1,920.00	
02	4191	4001	1,440.00	
03	0144	4001	2,240.00	

APPROVED BY

Karen M. Brooks

FINANCE DEPARTMENT