



PANELISTS

Virtual Town Hall Forum, Wednesday, July 1, 2020



DR. LULRICK BALZORA
Moderator



KISHA KING
Associate Dean Social and Behavioral
Science Department Broward College



ALBERT (BUTCH) ARENAL
Chief of Police City of Coconut Creek



GREGORY GAYLE
Coconut Creek Resident



DR. CAROL JOHNSON-COOTE
Renaissance Empowerment Centre, LLC.



RICHARD MCCULLOCH
President, Tribeca Marketing Group
Partner/CXO, The Pink Collective



HEIDI SIEGEL, AICP
Local Government Advisor
KCI Technologies, Inc.

LISTENING PANELISTS



LOU SARBONE
Mayor



JOSH RYDELL
Vice Mayor



BECKY TOOLEY
Commissioner



MIKKIE BELVEDERE
Commissioner

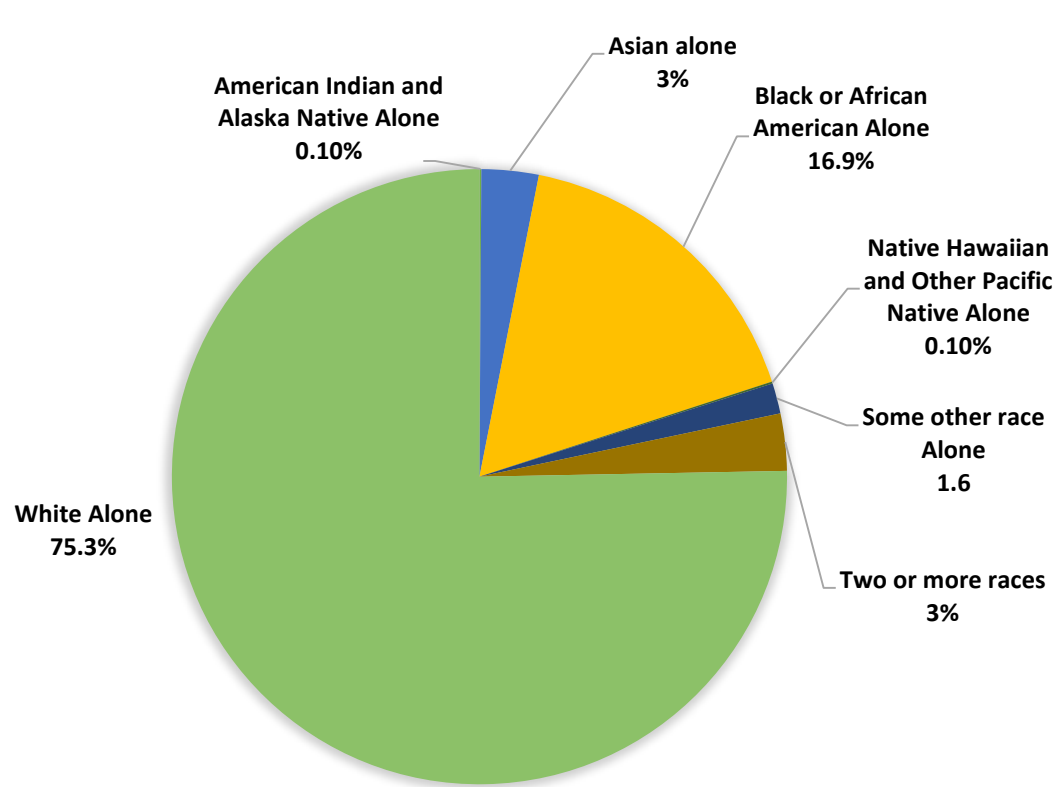


SANDRA WELCH
Commissioner

Watch Coconut Creek Town Hall Forum

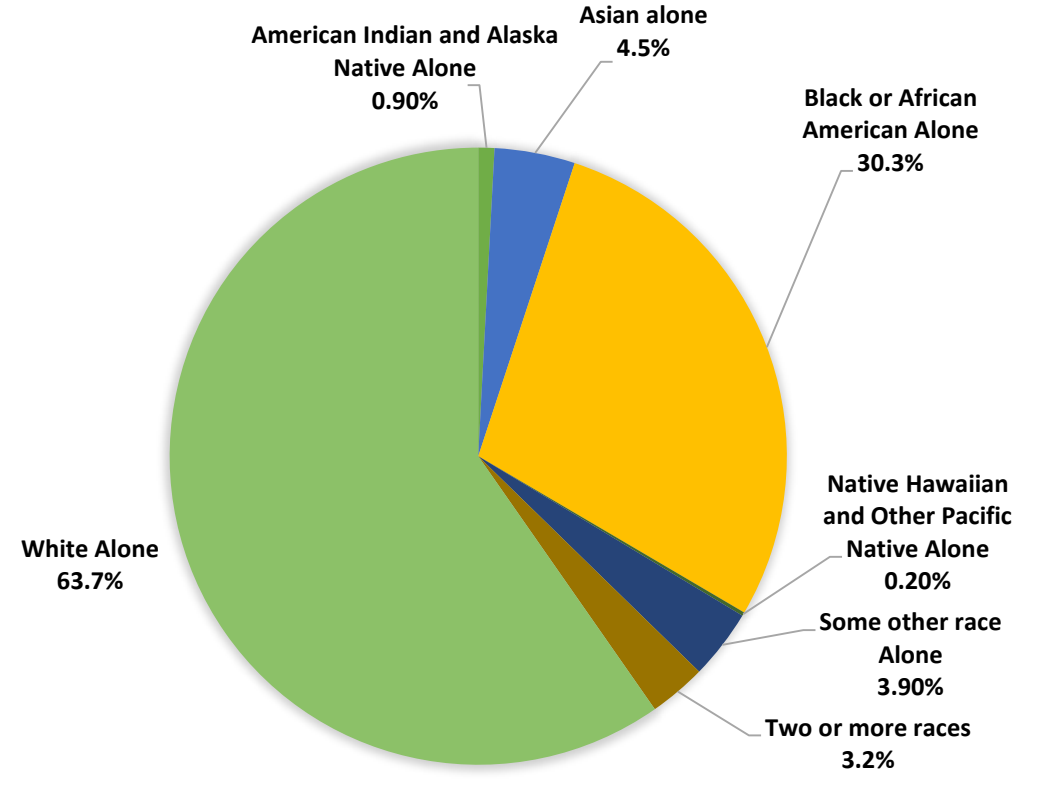
<https://coconutcreek.net/community-relations/unity-in-our-community>

City of Coconut Creek Demographics



COCONUT CREEK POPULATION

Hispanic
23%



BROWARD COUNTY POPULATION

Hispanic
31%

Focus Areas

- A. Education
- B. Purpose Driven Business
- C. Police and Public Safety Relations
- D. Resident Involvement and Outreach

A. Education

- ▶ During our Unity in Our Community Forum, Dr. Johnson-Coote made the following statement during her presentation:

“Make the link between schools and communities a priority.”

- ▶ Specifically addressing how the City can assist the schools to reduce the negative impacts of systemic racism was identified as a priority. Based on that feedback, the following action steps are proposed:

1. Lunch Bunch
2. Park Night Out
3. Parks and Recreations Cultural Programs

B. Purpose Driven Business

- ▶ The benefit of developing and supporting a diverse economy and the direct benefit to improvements in social equity and diversity were highlighted as part of the Town Hall Forum.
- ▶ Combining future efforts in education and the Police Department, businesses in the community can be encouraged to mentor and employ the Black and minority population for future management positions.
 1. Chamber Education Series
 2. Equal Employment Plan Update

C. Police and Public Safety Relations

Coconut Creek Police Department Organization Paradigm



Coconut Creek Police Department

5 Tenets of Customer Service

1. Your problem is important to me
2. I will find a way to help you
3. I will meet or exceed my commitments
4. I am committed to your satisfaction
5. I will **exceed** your service expectations

C. Coconut Creek Police Department

Florida Law Enforcement Accreditation Process

- ▶ Law enforcement accreditation is a means of maintaining the highest standards of professionalism and excellence in policing
- ▶ Voluntary process - approximately 45% of Florida LE agencies (376) accredited
 - ▶ Commission for Florida Law Enforcement Accreditation
 - ▶ Established in 1995
 - ▶ 239 benchmarks (standards)
 - ▶ 185 standards mandatory - 54 standards optional (must achieve 80%)
- ▶ Coconut Creek Police Department awarded accredited status in October, 2018
 - ▶ Compliance with 100% of all 239 standards
 - ▶ Due for first reaccreditation inspection in 2021 (3 year cycles)
 - ▶ 12 certified assessors, 3 of which are certified team leaders



C. Police and Public Safety Relations

1. Implicit Bias Training will be conducted with mandatory participation by all sworn and civilian personnel.
2. Co-Response Teams will be analyzed, and, as appropriate, reorganizations will be presented that address the findings of this study.
3. The Police Department Training Unit will expand and enhance de-escalation training and deliver this training over the course of the year.
4. Public Safety Board - Expanded Topics
5. Police Department Public Outreach Unit will convene a meeting of our Coconut Creek Faith Leaders
6. Fire Department - Implicit bias and sensitivity training program, crisis intervention and other issues related to mental health

D. Resident Involvement

1. Unity In Our Community
2. Advisory Board Training
3. “Cultures of the World” Lecture series
4. Citizens Academy
5. Special Events Reimbursement Program
6. Creek TV Programming
7. Strategic Planning - Vision 2030

